



WHEN YOU KNOW THE DIFFERENCE

# NEWMAR CORPORATION

NEWMARCORP.COM

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # \_\_\_\_\_

Name

Address

City, State Zip code

Date: 12/28/2022

Motor Vehicle Recall Notification - Recall Campaign No. 22V-890

Dear Valued Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

*Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in specific motorhomes built with steering wheels supplied by Steering Creations, Inc.*

*On certain Class C Supreme Aire Motorhomes, the cap screws that attach the steering wheel may not have been properly tightened. As a result, the steering wheel could loosen or detach and cause a loss of steering control.*

**These motorhomes require immediate service. Continued use poses a potential safety hazard.**

### **The Safety Risk**

*Separation of the steering wheel could result in the inability to steer, increasing the risk of a crash.*

### **WHAT WE WILL DO**

Newmar Corporation will be conducting this recall in its entirety. All units will have the cap screws removed and then re-install the steering wheel cap screws with Loctite applied and the screws re-torqued down to 3.5 Ft/Lbs. as directed by the steering wheel supplier, Steering Creations, Inc. All repairs will be at no cost to customer. The total estimated time for repairs will be given to the customer at the time they contact the service center for appointment.

### **WHAT YOU NEED TO DO**

As this defect does affect motor vehicle safety, it is recommended that you call Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair completed.

**Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.**

*If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:*

**Service Department**  
Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation