

2700 W. Grand Avenue Chicago, IL 60612 | recall@genuinescooters.com | www.genuinescooters.com

IMPORTANT SAFETY RECALL Recall Number: 22V-862

This notice applies to your vehicle: [Insert VIN Number]

Dear: [Insert Name]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Genuine Scooter Company, LLC has determined that a defect which relates to motor vehicle safety exists in 2022 Model Year Buddy Kick 125.

The fuel pump on your 2022 Genuine Buddy Kick 125 scooter may have an incorrect manufacturing tolerance on the impellor. If the incorrect tolerance on this impellor causes it to fail, you may unexpectedly lose motor power to your scooter, increasing the risk of a crash.

Genuine Scooter Company is replacing all fuel pumps on vehicles produced within the timeframe of this incorrect manufacturing tolerance, as identified by the fuel pump manufacturer. Please contact your dealer to schedule the fuel pump replacement. This repair will be done at no cost to you.

Do not drive your scooter.

If you no longer own the scooter, please forward the new owner information to Genuine Scooter Company, LLC. You may also fax new owner information to (773) 433-1143 or email it to recall@genuinescootercompany.com

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have additional questions, please email recall@genuinescootercompany.com or contact Mary Lindberg at 773-433-1321.

If after having attempted to take advantage of this recall you believe you have not been able to have your **2022 Genuine Buddy Kick 125** returned to the dealer without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC, 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this safety recall may cause but your safety is our first concern.

Genuine Scooter Company, LLC