



# IMPORTANT SAFETY RECALL

## NHTSA Recall Number: 22V-855

This notice applies to your vehicle(s): (Insert VIN or VINs)

December 13, 2022

Dear Proterra Transit Bus Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **What is the reason for this notice?**

Proterra has decided that a defect that relates to motor vehicle safety exists in certain 2020-2021 Catalyst 35' and 2019-2022 ZX5 35' and 40' Transit Buses. Back pressure in the exhaust line from the Parker pneumatic ride height system can bleed past a system check valve and present air pressure to the exhaust outlet of the parking brake control valve. The pressure can, in certain system conditions, actuate the parking brake in an unintended manner while the vehicle is in motion, which may increase the risk of a crash.

### **Why is your vehicle being recalled?**

Proterra will install a redesigned air circuit that completely separates the Parker ride height exhaust line from the parking brake exhaust line. The change involves installing a small exhaust muffler dedicated to the parking brake valve behind the driver console. **Proterra will provide a repair of the recalled vehicles at no cost to you.** We apologize for the inconvenience. We are committed to your safety, the safety of your customers, and your continued satisfaction with our products, and we will work with you to promptly remedy the recalled vehicles.

### **IMPORTANT**

- Your Proterra vehicle is subject to NHTSA Safety Recall No. 22V-855 because air pressure in the exhaust line from the Parker pneumatic ride height system can, in certain system conditions, actuate the parking brake in an unintended manner while the vehicle is in motion, which may increase the risk of a crash.
- Proterra will remedy the issue. Service instructions are provided in technical service bulletin SC-22-158.
- This remedy will be provided free of charge.
- Contact Proterra's customer service department at 864-438-0000 or [ServiceParts@Proterra.com](mailto:ServiceParts@Proterra.com) if you have any questions.

#### **What will Proterra Do?**

Proterra will install a redesigned air circuit that completely separates the Parker ride height exhaust line from the parking brake exhaust line, free of charge. A Proterra service representative will contact you to make arrangements for this remedy to be provided to you.

#### **What Should You Do?**

Contact your Proterra Transit field service representative at 864-438-0000 or [ServiceParts@Proterra.com](mailto:ServiceParts@Proterra.com) if you have any questions regarding this notice.

#### **What If You Have Already Repaired the Defect?**

If you have previously paid for a repair that addresses the defect described in this letter, you still need to ensure the correct parts and procedures were used. However, you may be eligible for a reimbursement of the previous repair. Please contact Proterra's customer service team at 864-438-0000 or [ServiceParts@Proterra.com](mailto:ServiceParts@Proterra.com) to verify eligibility and process your reimbursement request.

#### **What If You Have Other Questions?**

Please contact Proterra's customer service department at 864-438-0000 or [ServiceParts@Proterra.com](mailto:ServiceParts@Proterra.com) with any questions or concerns about this notice. If, after contacting Proterra's customer service department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is **22V-855**.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Sincerely,

A handwritten signature in black ink that reads "David Majors". The signature is written in a cursive, flowing style with a prominent initial "D".

David Majors

VP of Transit Continuous Improvement and  
Quality Proterra Operating Company, Inc.