

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-843

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain model year 2021-2023 Model X vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 208 "Occupant Crash Protection". Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, the restraint control module (RCM) calibration may result in the frontal passenger airbag deploying in an unintended configuration during certain low-speed collision events. This may result in noncompliance with the front passenger airbag performance requirements in FMVSS 208 for a 3- or 6-year-old front passenger who is unbelted and out of position. In certain low-speed collision events, where a 3- or 6-year-old front passenger is unbelted and out of position, a passenger airbag that does not comply with FMVSS 208 may increase the risk of injury

WHAT TESLA WILL DO

Tesla remedied the noncompliance with a free over-the-air ("OTA") software update that corrects the calibration of the restraint control module to ensure that the frontal passenger airbag complies with FMVSS 208.

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2022.40.200, 2022.44 or any later release, all of which contain the remedy. You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running any one of the software versions listed above, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please install the latest pending software update through your Tesla app, or by tapping the yellow clock icon on your vehicle's touchscreen and following the prompts.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details on adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If you have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.