



REV Recreation Group
1031 US 224 E
Decatur, IN 46733
1-800-509-3417

IMPORTANT SAFETY RECALL
RECALL 221104REV
NHTSA # 22V832
December 2022
THIS NOTICE APPLIES TO YOUR VEHICLE

VIN: XXXX

Model Year **XXXX** Holiday Rambler Product **XXXX** Model **XXXX** «ORDER»/«OF»
REV RV Serial no: **XXXXXX**

Dear Valued Holiday Rambler Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists on certain Model Year 2022-2023 Holiday Rambler Invicta and Vacationer brand gas motorhomes manufactured between May 28, 2021 and September 08, 2022:

WHAT IS THE PROBLEM?

On certain motorhomes affected by this recall campaign, the stationary manufactured step tread on interior entry steps, may have not been secured to the plywood substrate, causing potential for the tread to become loose and may cause the risk of personal injury.

Identify any warning which can precede or occur: Step tread may become soft and/or loose.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired as necessary by contacting an **authorized REV Recreation Group Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at: **(800) 322-8216**

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all the information needed to enable them to inspect and if needed properly adhere the step tread to the plywood support structure.

The repair should take approximately one (1) hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Holiday Rambler

<https://www.holidayrambler.com/owners/support/change-of-ownership>



If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations. For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS – RECALL #221104REV
P.O. Box 1007 Decatur, Indiana 46733 (800) 322-8216

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information. If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424 9153) or go to <http://www.safercar.gov>

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,
REV RECREATION GROUP INC.