



GENESIS MOTOR AMERICA, LLC
P.O. BOX 20850
FOUNTAIN VALLEY, CA 92728

NHTSA Recall Number: 22V-816
Genesis Motor America Recall Number: 011G

IMPORTANT SAFETY RECALL

2023 Genesis Electrified G80
Seat Belt Pretensioner

This is an Important Safety Recall.

- Failure to complete this recall repair could lead to abnormal seat belt pretensioner deployment in a crash, which could result in injury to vehicle occupants.
- This repair will be performed at **NO CHARGE** to you.
- Please contact your nearest Genesis retailer to schedule the repair as soon as possible.
- Genesis Customer Care can help with any questions or concerns:
1-844-340-9741 or www.genesis.com/us/recall

This notice applies to your Genesis vehicle, VIN: XXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect, which relates to motor vehicle safety, exists in certain 2023 model year Electrified G80 vehicles. Genesis is initiating a safety recall to repair a condition involving the front seat belt pretensioners in these vehicles in the U.S. Your vehicle, with the VIN shown above is among the impacted vehicles.

What is the problem?

The front seat belt pretensioners may deploy abnormally in the subject vehicles, causing the MGG (Micro Gas Generator) to detach from the assembly. An abnormal pyrotechnic pretensioner deployment could cause the pretensioner to explode, and project metal fragments into the vehicle occupant compartment, which may result in injury to vehicle occupants.

What will Genesis do?

Your Genesis retailer will install front seat belt pretensioner anti-separation protection caps. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Genesis retailer to schedule the recall repair as soon as possible.

The actual time required to perform the repair is less than one hour; however, your vehicle may be needed longer. To locate your nearest



Genesis dealer, please have your zip code ready and visit: www.Genesis.com/us/en/genesis-retailer-location.html or scan this QR code with your smartphone camera for quick access.

We recommend scheduling a service appointment to minimize inconvenience. You may also arrange in advance for a Service Courtesy vehicle using Service Valet should you require alternate transportation during the service period.

Additional information

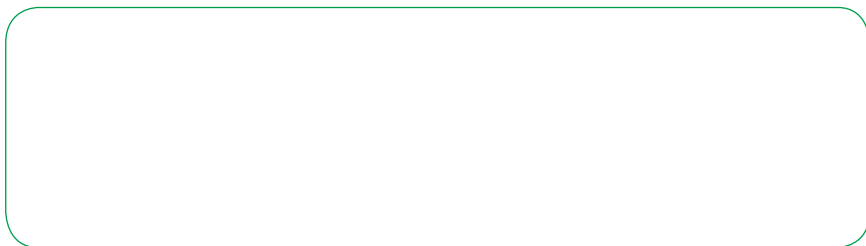
If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at **1-844-340-9741**. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten days.

Reimbursement notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information by calling **1-844-340-9471** or by visiting:

<https://owners.genesis.com/us/en/contactus/campaign.html>

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.genesis.com/us/en/contactus/update-vehicle-ownership.html>

Quick access QR codes

You can easily connect to the webpage of your choice by using your smartphone camera app or QR code reader app. Open your smart phone camera app, hold your device over one of the QR codes below and tap the notification link to proceed.

Reimbursement



Owner Change



Genesis Dealer Locator

