

## IMPORTANT SAFETY RECALL

2021 – 2022 Santa Fe Hybrid and 2022 – 2023 Santa Fe Plug-In Hybrid  
Seat Belt Pretensioner

### This is an important Safety Recall.

- Failure to complete this recall repair could lead to abnormal seat belt pretensioner deployment in a crash, which could result in injury to vehicle occupants.
- The recall will be performed on your vehicle at **NO CHARGE** to you.
- Hyundai recommends contacting your preferred dealer and scheduling an appointment in advance to avoid any inconvenience. To locate your nearest Hyundai dealer and schedule your appointment please visit:

[www.HyundaiUSA.com/Campaign238](http://www.HyundaiUSA.com/Campaign238)

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 – 2022 model year Santa Fe Hybrid and 2022 – 2023 model year Santa Fe Plug-In Hybrid vehicles. To ensure the safety of its vehicles for Hyundai customers, we are initiating Safety Recall 238, to repair a condition involving the front seat belt pretensioners in these vehicles in the U.S. Our records indicate that your vehicle is affected by this recall.

### What is the problem?

The front seat belt pretensioners may deploy abnormally in the subject vehicles, causing the MGG (Micro Gas Generator) to detach from the assembly. An abnormal pyrotechnic pretensioner deployment could cause the pretensioner to explode, and project metal fragments into the vehicle occupant compartment, which may result in injury to vehicle occupants.

### What will Hyundai do?

Your Hyundai dealer will install front seat belt pretensioner anti-separation protection caps. This procedure will be performed **NO CHARGE** to you.

### What should you do?

**Please contact your nearest Hyundai dealer to schedule this procedure.**

The actual time required to perform this procedure on your vehicle will take less than one hour, however, your vehicle may be needed longer. To locate your Hyundai dealer:

**Option 1:** Please have your zip code ready and visit [www.HyundaiUSA.com/dealer-locator](http://www.HyundaiUSA.com/dealer-locator) or scan this QR code with your smartphone camera app for quick access.



**Option 2:** Contact the Hyundai Motor America Virtual Assistant by calling **1-855-371-9460**. To better assist you during your call, please have available the last 8 characters of your VIN (written in **bold** characters at the top of this letter). Selecting Option 3 will direct you to the Dealer Locator.

### Additional information

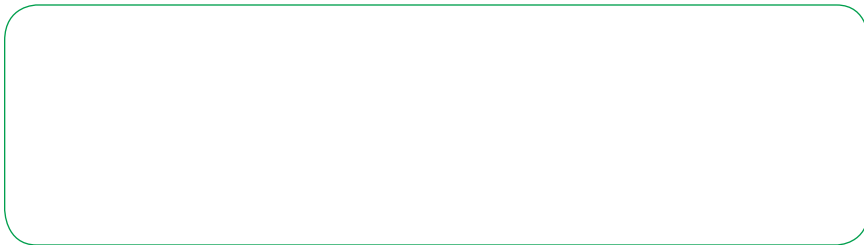
If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937



If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information by calling **1-855-371-9460** or by visiting online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/campaign.html>

### No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information online at:

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html>

### Quick access QR codes

You can easily connect to the webpage of your choice by using your smartphone camera app or QR code reader app. Open your app, hold your device over one of the QR codes below and tap the notification link to proceed.

Reimbursement



Owner Change



Hyundai Dealer

