



Herndon, December 16th, 2022

IMPORTANT SAFETY RECALL

NHTSA Recall No. 22V804

This notice applies to your vehicle, VIN [REDACTED]

Dear Lamborghini Owner or Lessee,

Automobili

Lamborghini America LLC

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Automobili Lamborghini S.p.A. has decided that certain Model Year 2022 Urus vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 111, "Rear Visibility." Our records indicate that you are the owner of a vehicle in this recall.

What is the issue?

The infotainment main unit in the center console may become damaged, which can cause the rear-view camera image to be inoperative. An inoperative camera image reduces the driver's rear visibility, increasing the risk of a crash.

For all the reasons set forth above, it is therefore necessary to repair these vehicles. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

What Do You Need to Do?

You can still drive your car, however, please contact your preferred authorized Lamborghini dealer immediately to schedule an appointment to have this important repair performed, free of charge.

You can locate your nearest authorized Lamborghini Dealer at <https://www.lamborghini.com/en-en/ownership/dealer-locator>.

What will Lamborghini do?

We will replace the infotainment main unit, free of charge. Normally, the repair work will take approximately 4 hours. We apologize for any inconvenience this recall may cause.

Please bring this letter and your Service Booklet with you when you visit the dealer, so that the dealer can make all necessary entries.

Lamborghini will not offer a reimbursement plan for this campaign as all involved vehicles are new and would be covered under the manufacturer's warranty program.

2200 Woodland Pointe Avenue
Herndon, VA 20171
USA
Telephone +1-866-681-6276
Fax +1-248-754-6599

What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the instructions.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.us or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect without charge and within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We would like to invite you to download LAMBORGHINI UNICA, the app made exclusively for Lamborghini Customers, from the App Store or Google Play. UNICA can be used to unlock the full functionality of your Lamborghini. UNICA is also your source for the latest news on the Lamborghini World including recall alerts, service history, and other important updates. With UNICA, all of this functionality can be managed directly from your smartphone.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,



Andrea Baldi
President & CEO
Automobili Lamborghini America LLC



Rene Suelzner
Director After Sales
Automobili Lamborghini America LLC

Appendix A

Automobili Lamborghini America LLC

Customer Service Department

2200 Woodland Pointe Ave.

Herndon, VA 20171

Email: CustomerCareAmerica@lamborghi.us

Fax: + 1-248-754-6599

Vehicle Identification Number (VIN)

Vehicle cannot be checked because it has been:

- Scrapped
- stolen
- sold to a domestic buyer
- sold to an overseas buyer

to new address:

Name: _____

First name: _____

Street: _____ **House No.:** _____

ZIP code: _____ **City:** _____

Country: _____

Date / signature: