

November 23, 2022



# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2015 through 2019 model year, and 2021 through 2023 model year, MM and K2 model Spartan RV Chassis brand motor home chassis fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121 – Air Brake Systems.

#### What is the Defect?

The combined volume of air in the air brake system may be insufficient.

## What is the Safety Risk?

In increased braking events, there may be inadequate air volume for the service brakes which may lead to other unintended consequences that could increase the risk of a crash.

### What is the Warning?

A low air pressure telltale may illuminate, in addition to an audible alarm, in the event air pressure falls below a certain threshold.

### What is the Remedy?

Call Spartan RV Chassis at 855.589.9836 option 0 to locate a qualified service center near you for the inspection. Steps will be taken to ensure the work is performed at the nearest service center.

#### **Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

#### Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan RV Chassis at 855.589.9836 option 0.

## **Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan RV Chassis at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,



November 23, 2022

McKennitt, James & Kevin PO Box 1087 Whitecourt, AB T7S 1P1

# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

# 4VZBU1D98FC079094

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2015 through 2019 model year, and 2021 through 2023 model year, MM and K2 model Spartan RV Chassis brand motor home chassis fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121 – Air Brake Systems.

#### What is the Defect?

The combined volume of air in the air brake system may be insufficient.

#### What is the Safety Risk?

In increased braking events, there may be inadequate air volume for the service brakes which may lead to other unintended consequences that could increase the risk of a crash.

### What is the Warning?

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### What is the Remedy?

Call Spartan RV Chassis at 855.589.9836 option 0 to locate a qualified service center near you for the inspection. Steps will be taken to ensure the work is performed at the nearest service center.

#### **Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

#### Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan RV Chassis at 855.589.9836 option 0.

## **Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan RV Chassis at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,



November 23, 2022

Johannessen, Stephen PO Box 556 Rimbey, AB T0C 2J0

# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

# 4VZBU1D92GC080548

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2015 through 2019 model year, and 2021 through 2023 model year, MM and K2 model Spartan RV Chassis brand motor home chassis fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121 – Air Brake Systems.

#### What is the Defect?

The combined volume of air in the air brake system may be insufficient.

#### What is the Safety Risk?

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### What is the Warning?

A low air pressure telltale may illuminate, in addition to an audible alarm, in the event air pressure falls below a certain threshold.

### What is the Remedy?

Call Spartan RV Chassis at 855.589.9836 option 0 to locate a qualified service center near you for the inspection. Steps will be taken to ensure the work is performed at the nearest service center.

#### **Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

#### Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan RV Chassis at 855.589.9836 option 0.

## **Reply Card:**

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If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan RV Chassis at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,



November 23, 2022

Enns, Donald 31 W Springs Cove Winnipeg, MB R2G 4B9

# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

# 4VZAU1D98HC082575

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2015 through 2019 model year, and 2021 through 2023 model year, MM and K2 model Spartan RV Chassis brand motor home chassis fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121 – Air Brake Systems.

#### What is the Defect?

The combined volume of air in the air brake system may be insufficient.

## What is the Safety Risk?

In increased braking events, there may be inadequate air volume for the service brakes which may lead to other unintended consequences that could increase the risk of a crash.

## What is the Warning?

A low air pressure telltale may illuminate, in addition to an audible alarm, in the event air pressure falls below a certain threshold.

### What is the Remedy?

Call Spartan RV Chassis at 855.589.9836 option 0 to locate a qualified service center near you for the inspection. Steps will be taken to ensure the work is performed at the nearest service center.

#### **Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

#### Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan RV Chassis at 855.589.9836 option 0.

## **Reply Card:**

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If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan RV Chassis at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

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Sincerely,



November 23, 2022

Rebus, Robert & Renee 413-14608 125th St. SW Edmonton, AB T5X 0B5

# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

# 4VZAT1D14NC093095

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2015 through 2019 model year, and 2021 through 2023 model year, MM and K2 model Spartan RV Chassis brand motor home chassis fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121 – Air Brake Systems.

#### What is the Defect?

The combined volume of air in the air brake system may be insufficient.

#### What is the Safety Risk?

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### What is the Warning?

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### What is the Remedy?

Call Spartan RV Chassis at 855.589.9836 option 0 to locate a qualified service center near you for the inspection. Steps will be taken to ensure the work is performed at the nearest service center.

#### **Leased Vehicles:**

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#### Reimbursement:

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## **Reply Card:**

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Sincerely,



November 23, 2022

Street, Connie & William 1534 Southcote Rd Ancaster, ON L9G 3L1

# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

# 4VZBU1D96FC078610

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2015 through 2019 model year, and 2021 through 2023 model year, MM and K2 model Spartan RV Chassis brand motor home chassis fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121 – Air Brake Systems.

#### What is the Defect?

The combined volume of air in the air brake system may be insufficient.

# What is the Safety Risk?

In increased braking events, there may be inadequate air volume for the service brakes which may lead to other unintended consequences that could increase the risk of a crash.

# What is the Warning?

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## What is the Remedy?

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#### **Leased Vehicles:**

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#### Reimbursement:

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## **Reply Card:**

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Sincerely,



November 23, 2022

Noye, Randy & Jean 852 Main St Rte 152 Huntley, PE C0B 1B0

# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

# 4VZBU1D92FC078653

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

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#### What is the Safety Risk?

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### What is the Warning?

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### What is the Remedy?

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#### **Leased Vehicles:**

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#### Reimbursement:

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Sincerely,



November 23, 2022

Guillemette, Albert Parts 1-2 PLNS3R Cochrane TP Chapleau, ON P0M 1K0

# **IMPORTANT SAFETY RECALL – 22V-785**

This notice applies to the vehicle identification number in the label below.

# 4VZBU1D92FC079205

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2015 through 2019 model year, and 2021 through 2023 model year, MM and K2 model Spartan RV Chassis brand motor home chassis fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 121 – Air Brake Systems.

#### What is the Defect?

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#### What is the Safety Risk?

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### What is the Warning?

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### What is the Remedy?

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#### **Leased Vehicles:**

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#### Reimbursement:

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## **Reply Card:**

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