



PETERBILT MOTORS COMPANY
 A **PACCAR** COMPANY
 1700 WOODBROOK STREET
 DENTON, TEXAS 76205-7864
 940-591-4000

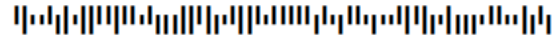
IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
 With Federal Law



PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE PAID
 CLEVELAND, OH
 Permit No. 469



*****AUTO**ALL FOR AADC 440



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-22PBK

RECALL NOTICE

Recall Notice: 22PBK

IMPORTANT NON-COMPLIANCE RECALL

December 15, 2022

Subject: Non-Compliance Recall: 22PBK - Digital Display Freeze
NHTSA: #22V779
EXPIRATION DATE: NONE

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that certain 2022 through 2023 Model Year 365, 367, 389, 567, and 579 chassis built during 02/15/2021 through 09/08/2022 fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 101 - Controls and Displays; FMVSS No. 108 - Lamps, Reflective Devices, and Associated Equipment; FMVSS No. 121 - Air Brake Systems; and FMVSS No. 136 - Electronic Stability Control Systems for Heavy Vehicles. The 15-inch digital display may freeze without prior indication, and can be reset only by a key cycle, battery disconnect, or re-programming, which may increase the risk of a crash.

What is the problem?	The 15-inch digital display may freeze without prior indication.
What will your dealer do?	Updates to various chassis software depending on current update status.
What should you do?	Please contact your Peterbilt dealer to schedule this repair.

Peterbilt Motors Company has initiated this recall to remedy the issue at no charge to you. Your dealer may update the chassis PVP, and/or VECU, and/or digital display software, depending on what is needed. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at www.Peterbilt.com or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to 1 hour of labor depending on dealer scheduling.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Service Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 22PBK and are owned by [REDACTED]

[REDACTED]