

## The People You Know. The Products You Trust.

## IMPORTANT SAFETY RECALL

This notice applies to your A9SE Monsoon (single engine) street sweeping vehicle(s), VIN(s):

[VINS]

December 2022

Dear [CUSTOMER],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Alamo Group Inc., the parent company of Schwarze Industries LLC, has decided that a defect which relates to motor vehicle safety exists in certain A9SE Monsoon (single engine) street sweeping vehicles manufactured by Schwarze in 2021 - 2022, including in the A9SE Monsoon (single engine) vehicles with the VIN(s) shown above. As a result, Alamo Group is conducting this safety recall. We apologize for this inconvenience. We are committed to your safety and satisfaction with our products.

## **IMPORTANT**

- Your A9SE Monsoon (single engine) street sweeping vehicle is involved in safety recall 22V761 to remedy the hopper's hydraulic lift system.
- A remedy is available now.
- Our records show this remedy has already been completed on the above-identified vehicle.

Why is the A9SE Monsoon (single engine) vehicle recalled?

The hopper hydraulic lift system allows for additional fluid to enter the hopper hydraulic lift system after the operator has disengaged the hopper lift system. If additional hydraulic fluid enters the hopper hydraulic lift system, the hopper could unexpectedly raise to its maximum height and impact overhead obstructions, causing debris from the obstruction to fall, increasing the risk of injury to individuals.

What should you do?

Our records show this remedy has already been completed on the above-identified vehicle by [name of dealer] on or about [date]. Thus, you need not take any further action.

What is the remedy?

The corrective action is to install additional valves near the hydraulic

cylinders.

What if you no longer own this vehicle?

Please contact your local Schwarze dealer or contact the Schwarze Warranty Department (at 800-879-7934 or warranty@schwarze.com) and report that you no longer own this vehicle. Please also report the identity of new owner, if known to you.

What if you have already paid for this repair?

If this condition was identified and remedied on an affected vehicle prior to this campaign, you may be eligible for reimbursement of the costs incurred for such remedy. Please contact Schwarze Warranty Department (at 800-879-7934 or warranty@schwarze.com) to pursue reimbursement.

Who should you contact if you have further questions or concerns?

If you believe this recall remedy has not yet been performed on your vehicle or if you have any questions on this recall, please contact the Schwarze Warranty Department (at 800-879-7934 or warranty@schwarze.com).

If, after contacting Schwarze, you are still not satisfied we have done our best to remedy this defect without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov. The NHTSA Campaign Number for this recall is 22V761.

NHTSA regulations require that any vehicle lessor receiving a notice of a defect pertaining to any leased motor vehicle must forward the notice to the lessee within 10 days.

Thank you for your attention to this important matter; your safety is our first concern.

Joe Hendrickson

Vice President of Sales, Marketing, and Customer

Service

Sincerely

Schwarze Industries LLC