

October 31, 2022, 2022

IMPORTANT SAFETY RECALL NHTSA Recall# 22V-758

This notice applies to your trailers. A complete list of your affected vehicles, by VIN number, is attached to this notification.



Dear Wabash National Corporation Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Wabash National Corporation (WNC) has decided that a FMVSS noncompliance which relates to motor vehicle safety exists in certain 2020-2023 Wabash National Van trailers equipped with Waltoo Dual Ramp liftgates.

Description of Defect:

Waltoo Dual Ramp lift gates installed on the back of certain Wabash trailers have obscured the Wabash-installed rear conspicuity tape placed at deck height per FMVSS 108.

Risk to Motor Vehicle Safety:

The rear deck height is not identified as required in S8.2.3 of FMVSS 108; limited visibility of the rear of a trailer to nearby drivers could increase the risk of a crash.

Remedy:

Some vehicles within the affected population may have already been remedied. A visual inspection of the rear of the vehicle is needed to see if the conspicuity tape is present at deck height on the rear-facing surface of the lift gate ramps themselves. This inspection should take place as soon as practical, but not to exceed your normal PM cycle. Note that a standard walk-around inspection may not identify whether the noncompliance is present.

For vehicles that are noncompliant, you may perform this recall remedy and be reimbursed by Wabash National, or you may contact your nearest Wabash National Warranty Provider to arrange for the recall remedy to be performed at no cost to you. The time necessary to perform this recall remedy is approximately 10 minutes.

If you choose to complete the recall remedy yourself:

Enclosed with this notification are work instructions for installing conspicuity tape on the rearfacing surface of the lift gate ramps. The equipment listed therein should be inspected and remedied per the instructions included with this notification. Conspicuity tape will be provided by Wabash National at no cost. If you need conspicuity tape, please contact Wabash National's Warranty Department at 765-771-5404, Monday - Friday, 7:00am - 4:00pm, ET.

If you would like a Wabash provider to perform the recall remedy on your affected trailers:

If you need assistance locating your nearest Wabash Warranty Provider, you may search the link https://onewabash.com/location-search/locations or contact the Wabash National's Warranty Department at 765-771-5404, Monday - Friday, 7:00am - 4:00pm, ET for personal assistance.

If Already Remedied:

If this repair has been performed at cost to the owner prior to receipt of this notification, the owner may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact the Wabash National Warranty Department at 765-771-5404, Monday - Friday, 7:00am - 4:00pm, ET.

For Further Assistance:

If you have additional questions regarding this recall, please contact the Wabash National Warranty Department at 765-771-5404, Monday - Friday, 7:00am - 4:00pm, ET.

If, after contacting Wabash National, you are not satisfied we have done our best to remedy this noncompliance without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

We apologize for any inconvenience caused by this safety recall.

Thank you,

Mike Jones Corp. Warranty Manager Wabash National 1000 Sagamore Parkway S Lafayette, IN 47905

Attachments:

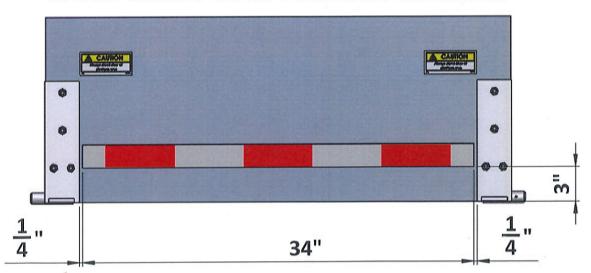
- 1. Recall Remedy Instructions
- 2 VIN List of Affected Vehicles

Phone: (765) 771-5300 P.O. Box 6129 Lafayette, IN 47903

CONSPICUITY INSTALL DOLLAR GENERAL DUAL RAMP - WDV

- 1. THOROUGHLY CLEAN THE RAMP SURFACE WITH A CLEANING AGENT AND DEGREASER IF NECESSARY.
- 2. CUT TAPE SYMMETRICALLY AND TO LENGTH AS SHOWN BELOW.
- 3. PEEL OFF THE BACKING, AND ADHERE TAPE TO THE RAMP AS IN THE DIAGRAM BELOW.
- 4. RUB ACROSS THE ENTIRE TAPE STRIP SURFACE TO ENSURE PROPER ADHESION.

CS RAMP SHOWN. REPEAT PROCEDURE FOR DS RAMP





Date: 10/11/2022

Rev: 01