



A Shyft Group Brand

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UTILIMASTER.COM

November 7, 2022

IMPORTANT SAFETY RECALL – 22V-754

[REDACTED]

This notice applies to the vehicle identification number in the label below.

[REDACTED]

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Utilimaster, a brand of The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety may exist in certain 2022 Walk-in Vans.

What is the Defect?

The transmission shifter cable may rest against the engine's exhaust manifold.

What is the Safety Risk?

The transmission shifter cable outer coating may melt and allow the allow chafing of the main cable. This could increase the risk of a fire or the inability to shift the transmission which could increase the risk of a crash.

What is the Warning?

Melting of the transmission shifter cable coating could occur without warning.

What is the Remedy?

The transmission shifter cable will be inspected for proper securement and damage. If not properly secured, the cable will be secured and if damaged, the cable will be replaced. The inspection and repair is expected take approximately 0.25 hours and will be done at no charge.

What You Should Do:

Call Utilimaster, a Shyft Group Brand, at 1- 800-237-7806 or email your company name, shipping address and the VIN of the affected unit(s) to FVSWarranty@utilimaster.com to coordinate having your vehicle inspected.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at 1-800-237-7806.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 1-800-237-7806. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely –

Utilimaster Warranty