

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 22V573

Subject: Safety Recall 13i5 - Engine Connecting Rod

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2021-2023 model year Audi vehicles. Our records show that you are the owner of a vehicle affected by this action.

Audi of America, Inc.
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www.audiusa.com

What is the issue?

Deviations in the mechanical production process of the connecting rods may have caused an increased particle occurrence in the engine oil circuit, which may lead to extensive wear and play and result in damage to the connecting rod bearings. A connecting rod bearing with continuously rising bearing play leads to excessive engine noise.

If the excessive engine noise and engine warning light is ignored and the vehicle continues to be driven, this condition may result in engine failure, potentially causing a loss of motive power while driving, and in rare cases a loss of engine oil, which may pose a risk of a vehicle fire.

What will we do?

To correct this defect, your authorized Audi dealer will inspect and, if necessary, replace the engine.

- The inspection will take about an hour to complete.
- If engine replacement is needed, this work may take several days to complete.

Both the inspection and engine replacement (if needed) will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

What should you do?

Please contact your authorized Audi dealer without delay to schedule this recall work. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.

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Precautions you should take

If the recall condition is present in the vehicle, the driver may notice excessive engine noise and the Malfunction Indicator Light (MIL) may illuminate in the instrument panel. If this happens, customers are advised to contact an authorized Audi dealer without delay to have the vehicle diagnosed/repaired.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Can we assist you further?

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

Checking your vehicle for open Recalls and Service Campaigns

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection