



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # _____

Name

Address

City, State Zip code

Date: 11/15/2022

Motor Vehicle Recall Notification - Recall Campaign No. 22V-749

Dear Valued Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that certain 2020-2023 Newmar Super Star Class C Motorhomes fail to conform to Federal Motor Vehicle Safety Standards, No. 120, "Wheels and Rims-Other Than Passenger Cars." The federal tag label lists the incorrect rear tire size. As a result, when the tires are replaced, the wrong tires could be installed. This could lead to poor handling and/or a tire failure.

These motorhomes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

Poor handling or a tire failure could cause a loss of control and increase the risk of a crash.

WHAT WE WILL DO

Newmar Corp. will mail a new compliance label to each owner with work instructions on how to replace existing label with the new label. If you would like help to install it, you can contact an authorized Newmar service facility to have it installed free of charge. The service center will let the owner know when they contact them an estimated time for completion of installing new label.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you call Newmar service department immediately if you would like assistance with the new label at **1-800-731-8300**. An associate will assist you in making an appointment to have this new label installed.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey

Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name, phone number, e-mail and physical address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation