



WHEN YOU KNOW THE DIFFERENCE

# NEWMAR CORPORATION

NEWMARCORP.COM

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # \_\_\_\_\_

Name

Address

City, State Zip code

Date: 10/24/2022

Motor Vehicle Recall Notification - Recall Campaign No. 22V-748

Dear Valued Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

*Newmar Corporation has decided that a defect, which relates to motor vehicle safety exists on certain Newmar Motorhomes built on both Freightliner and Spartan chassis. When the adjustable brake pedal is fully extended towards the driver, it may contact the dash panel. This can cause the brakes to partially apply. If you continue to drive with the brakes partially applied, the brakes could overheat and cause a brake failure.*

**These motorhomes require immediate service. Continued use poses a potential safety hazard.**

### **The Safety Risk**

Overheated brakes or a brake failure could increase the risk of a crash.

### **WHAT WE WILL DO**

Newmar Corp. will provide owners of all affected motorhomes a remedy for the potential defect at no charge for parts or labor. The dash panel will be inspected and trimmed to eliminate the contact with the adjustable brake pedal when it is fully extended towards the driver. The total expected time for repair is .5 hrs. However, due to scheduling times the service provider may need the vehicle longer.

### **WHAT YOU NEED TO DO**

As this defect does affect motor vehicle safety, it is recommended that you call Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair completed.

**Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.**

*If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:*

**Service Department**  
Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name, phone number, e-mail and physical address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation