

BMW



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,
Recall Campaign No. 22V-741: Electric Drive Unit – Transmission

Remedy is
Available

November 2022

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2023 BMW iX M60 vehicles. Our records indicate that you are the owner of a potentially affected vehicle.

Why are we contacting you?

We are pleased to inform you that we are ready to perform this recall. **If you have not had this recall performed, please contact your authorized BMW center immediately to schedule an appointment.** Please visit bmwusa.com/dealer to locate your nearest BMW center.

What could happen?

A weld seam on the Electric Drive Unit's transmission gear may not have been produced to specifications. In certain driving conditions, such as strong accelerations, the seam could become damaged and eventually break. This could lead to a vehicle rollover condition after parking the vehicle if the parking brake was not applied and could increase the risk of injury, including to persons outside of the vehicle.

Until you have the recall performed, we strongly recommend that you apply the parking brake after parking the vehicle. If possible, please try to avoid parking on inclined surfaces. If after parking the vehicle you notice that it starts to roll, please ensure that you have applied the parking brake.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information. If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days

What will BMW do?

The Electric Drive unit will be replaced for free which could take about two days. There may be some options to help overcome the inconvenience of bringing your vehicle in for service, if needed. Contact your local BMW center to check what may be available.

What if I am not the current owner of this vehicle?

If you changed your address or sold the vehicle, please let us know by visiting bmwusa.com/mybmw or by contacting BMW Customer Relations (see left side of page for contact info). Alternatively, you can visit bmwusa.com/recall and click on **"Manage recall notices and contact information"**.

What if I have additional questions?

For the latest updates to this recall, please visit bmwusa.com/recall. Should you have any questions about this recall, please contact your authorized BMW center. If you need additional assistance, please contact BMW Customer Relations.

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If your BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this safety recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

BMW of North America, LLC