



[RECIPIENT NAME or COMPANY
STREET ADDRESS
CITY, STATE & ZIP CODE]

IMPORTANT SAFETY RECALL

RECALL NO. 22V-720

November 2022

This notice applies to your vehicle:

Model	Vehicle Identification Number (VIN)
	XXXXXXXXXXXXXXXXXXXX

Dear Lightning eMotors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Lightning eMotors, Inc. (LeM) has decided that certain 2022 FT3 and FE4 model vehicles produced between January 1, 2022 and September 12, 2022 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 101, Controls and displays, and FMVSS No. 105, Hydraulic and electric brake systems. We are notifying you because our records indicate that you are the current owner of the vehicle(s) listed above. Therefore, please review this letter carefully.

What is the Problem?

Due to a discrepancy in the instrument panel software, multiple errors can occur: the "BRAKE" telltale may not properly illuminate during a low fluid condition, the ABS telltale may not illuminate for certain ABS system malfunctions, and the ABS telltale is red instead of the required yellow. The driver may not be warned of low brake fluid or an ABS malfunction should the warning lights fail to illuminate, increasing the risk of a crash.

What Are We Doing About the Problem?

LeM will update the instrument panel software to correct this issue free of charge. Please contact LeM at support@lightningmotors.com or 970-744-4926 to arrange to have this software update performed on your vehicle(s). It should take approximately 1.0 hour to perform the remedy. If you no longer own the vehicle(s) listed above, please forward this notice to the new owner and provide the new owner's address to us at support@lightningmotors.com.

Federal law requires vehicle lessors receiving this recall notice to forward a copy to the lessee within ten days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the noncompliance has been remedied.

Questions or Concerns?

If you have questions or concerns about this recall, please contact us at support@lightningmotors.com or 970-744-4926. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Ben Schroder
Senior Customer Service Manager