

November 1, 2022

**IMPORTANT SAFETY RECALL** 

Delivered via USPS

Customer Address

RE: Seagrave Fire Apparatus, LLC. Dated October 27, 2022 - NHTSA File 22V-719

Dear Customer Name,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Seagrave Fire Apparatus, LLC ("Seagrave"), has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 Capitol and Marauder model firetrucks, manufactured between January 2022 through September 2022.

## **Description of Defect**

The tie rod clamps were improperly heat treated and are prone to cracking. A cracked tie rod clamp can cause a loss of steering control, increasing the risk of a crash. Seagrave will replaced the tie rod clamps with properly heat treated clamps free of charge.

The Seagrave vehicles listed below are suspect of containing the recalled condition described above. Please make an appointment at your earliest convenience with your local Seagrave service facility to perform the needed remedy. The remedy repair will take approximately (30) minutes and be performed at no cost to you.

## Sales Order Number

Vehicle Identification Number

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for thecost of obtaining a pre-notification remedy of the problem associated with this recall.

We regret any inconvenience this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Please feel free to call Nick Kahl at 715-823-2141 extension 1910 or email <u>service@seagrave.com</u> for additional information, questions, or concerns.

Sincerely,

Ulisses Parmeziani President & CEO

CC: Dealer

105 E 12th St • Clintonville, WI 54929 PHONE: 715-823-2141 • FAX: 715-823-5769 Main Office/Purchasing FAX: 715-823-5767 Parts and Service seagrave.com