

SAFETY NOTICE - PLEASE READ IMMEDIATELY

October 24, 2022

CYPRESS EQUIPMENT RENTAL INC
6012 INDUSTRIAL DRIVE
GEISMAR, LA 70734

Safety Recall Notice 6-22-6 / NHTSA Recall No. 22V717

This Notice applies to your Doosan Portable Power Portable Air Compressor:

XP825WCU-T1

Your Unit Serial Number: **285633RFAGH43**

Dear Doosan Portable Power Portable Compressor Owner,

This Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Doosan Portable Power Company has determined that a defect, which relates to vehicle safety, exists in certain 2021 and 2022 Doosan Portable Power Air Compressors with the Unit Serial Number provided above.

We apologize for this inconvenient situation and want to assure you that, with your support and the support of your Doosan Portable Power Dealer, we will correct this issue at no cost to you.

What is the issue?

Doosan Portable Power has received a report of wheel bearing seals that did not meet the design specifications of the axle manufacturer. On the affected portable air compressors, the inner diameter of the axle seal was oversized creating a gap between the seal and the axle allowing the wheel bearing grease to enter the drum brakes. The wheel bearing grease will coat the brake drums and shoes causing loss of adequate braking during towing. This could increase the risk of a crash.

What should you do?

1. Immediately stop towing the unit and notify others not to tow it until the potential issue has been corrected. The unit can still be operated in a stationary position but must not be towed.
2. Contact your local Doosan Portable Power dealer and request a service date for TSB 6-22-6. Provide the dealer with your Unit Model & Serial Number located at the top of this letter.

If you do not have a local servicing dealer or you do not know who the local servicing dealer is, you can access <https://www.doosanportablepower.com/na/en/support/find-a-dealer> for dealer address, maps, and driving directions.

What will Doosan Portable Power and your dealer do?

Doosan Portable Power dealers are authorized to inspect and repair any damaged components found related to TSB 6-22-6. This safety campaign will be performed free of charge to the unit owner (parts, travel time/mileage, and labor).

How long will it take?

The time needed to complete this inspection/repair is approximately 1 day. However, due to service time availability, travel schedule to the unit, and parts ordering time, additional time may be needed to complete repairs if required.

Have you previously paid for this repair?

If you have previously paid for repairs associated with the issue described in this letter, you still need to have this recall performed to ensure the correct parts and procedures were used.

You may be eligible for a refund for previously paid repairs. Refunds will only be provided for issues related to TSB 6-22-6. To verify eligibility for a refund, present all your receipts of the repairs along with any available photos or write up of the issues.

Your Servicing Doosan Portable Power Dealer will request for a refund on your behalf to Doosan Portable Power. Refunds could take up to 60 days to process.

What if you no longer own this Doosan Portable Power Unit?

If you no longer have this product, we ask that you contact us with its disposition so we can contact the new owner. Contact Doosan Portable Power Technical Service at 1-800-633-5206 Option #2.

You received this recall letter because government regulations require that notification be sent to the last known owner of record. Our records indicate that you are the current owner.

Can we assist further?

If you have difficulties getting your Doosan Portable Power unit repaired promptly at no charge to you, please contact your local dealership's Service Manager for assistance.

If you wish to contact us directly for support in this matter, please call 1-800-633-5206 Option #2 to speak with a Doosan Portable Power Representative. Representatives are available Monday-Friday: 8:00AM – 6:00PM (Eastern Time).

If after contacting Doosan you are still not satisfied, that the remedy was done at no charge or in a timely manner, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this matter.

Yours truly,



"Shawn Warkenthien
Senior Director Global Product Safety & Compliance"