

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-702

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that certain model year 2021-2022 Model S and Model X, model year 2017-2022 Model 3 and model year 2020-2022 Model Y vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 118 "Power-operated window, partition, and roof panel systems." Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

On affected vehicles, a closing window may exert more force than permitted by FMVSS No. 118 before retracting, and the window may retract less than the distance required by FMVSS No. 118. An automatic window reversal system that does not comply with FMVSS No. 118 may increase the risk of a pinching injury to the occupant.

WHAT TESLA WILL DO

At no charge to you, Tesla will deploy an over-the-air ("OTA") firmware update to affected vehicles that enhances the calibration of the vehicle's automatic window reversal system behavior to ensure compliance with FMVSS No. 118.

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2023.2.12 or any later release, all of which contain the remedy. You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running software version 2023.2.12 or any later release, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please install the latest pending software update through your Tesla app, or by tapping the yellow clock icon on your vehicle's touchscreen and following the prompts. For awareness, software updates typically take between 20 to 60 minutes to complete. See www.tesla.com/support/software-updates for additional details on Tesla vehicle software updates.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products.

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.