

# BMW



## IMPORTANT SAFETY RECALL

### This notice applies to your vehicle, Recall Campaign No. 22V-683: High-Voltage Battery

November 2022

Remedy is  
Available

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019-2021 BMW i3 vehicles. Our records indicate that you are the owner of a potentially affected vehicle.

#### **Why are we contacting you?**

We are pleased to inform you that we are ready to perform this recall. **If you have not had this recall performed, please contact your authorized BMW center immediately to schedule an appointment.** Please visit [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer) to locate your nearest BMW center. **If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.**

#### **What could happen?**

The high voltage battery may have internal damage, which could cause an electrical short-circuit, and increase the risk of a fire.

**If the issue were to occur while driving, a warning message for HV Battery/Drivetrain malfunction may display. If you notice an unpleasant odor, or see smoke from the vehicle, carefully move away from traffic as soon as possible, pull over to a safe location, and shut off the power. Do not continue to drive the vehicle. All occupants should exit the vehicle and move to a safe location away from traffic. Dial 911 in the event of an emergency. If it is not an emergency, contact BMW Roadside Assistance at 1-800-332-4269.**

#### **What will BMW do?**

Potentially affected high-voltage battery cells will be replaced for free, and could take a few days.

#### **What if I am not the current owner of this vehicle?**

If you changed your address or sold the vehicle, you can let us know by visiting [www.bmwusa.com/mybmw](http://www.bmwusa.com/mybmw) or by contacting BMW Customer Relations (see left side of page for contact info). **If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

#### **What if I have additional questions?**

For the latest updates to this recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall). Should you have any questions about this recall, please contact your authorized BMW center. If you need additional assistance, please contact BMW Customer Relations.

Company  
BMW  
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BMW Group Company

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If your BMW center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend that you and your passengers wear your safety belt at all times.

Sincerely,

BMW of North America, LLC