

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 22V673

Subject: Safety Recall 20DS - Fuel Tank Internal Vent Pipe

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2021-2022 model year Audi vehicles. Our records show that you are the owner of a vehicle affected by this action.

Audi of America, Inc.
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www.audiusa.com

What is the issue? The vent pipe within the fuel tank may have been damaged during fuel tank assembly. In cases where the vent pipe has been damaged, fuel might enter this pipe and rise to the fuel filler cap due to the pressure within the fuel tank. Upon opening the fuel filler cap, this might lead to fuel spilling out of the filler neck, increasing the risk of injury. Fuel within the vent pipe can also lead to the fuel pump clicking off while trying to re-fuel the vehicle.

What will we do? To correct this defect, your authorized Audi dealer will check the internal vent pipe for damage by pressurizing the fuel tank. In cases of fuel spilling out the fuel filler neck, the fuel tank and the charcoal canister will be replaced. This testing will take about one day for your dealer to complete.

If testing shows that fuel tank and charcoal canister replacement is necessary, the replacement will take about a day to complete once your dealer has received the parts needed to complete the work.

Both the testing and parts replacement (if needed) will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

What should you do? If possible, please ensure the fuel tank in your vehicle is between one-half and three-quarters full when you arrive at the dealership for this recall work.

Please contact your authorized Audi dealer without delay to schedule this recall work. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.

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Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Can we assist you further?

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

Checking your vehicle for open Recalls and Service Campaigns

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection