



<u>RECREATIONAL VEHICLE</u>	
<u>SAFETY RECALL NOTICE</u>	
NHTSA: 22v649	
Heartland WCC:	99.02.11
Date:	

IMPORTANT SAFETY RECALL

«OWNER»
 «STREET»
 «CITY», «STATE» «ZIP_CODE»

This notice applies to your vehicle: «WARRANTY ID»

Dear «OWNER»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DRV has decided that a defect which relates to motor vehicle safety exists on certain 2021 - 2022 DRV Mobile Suite Fifth Wheels. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

On certain 2021 - 2022 DRV Mobile Suite Fifth Wheels the tail/stop/turn lights do not conform to the standards set forth on FMVSS 108: Lamps, reflective devices, and associated equipment. A portion of the tail, stop and turn light sits outside of the maximum height requirement. This could cause limited of visibility of the fifth wheel and may lead to an increased risk of crash or personal injury.

What we will do

DRV will have an authorized dealer or repair center inspect the light heights. If a portion is found above the 72" mark, DRV will have two 4" round tail/stop/turn lights with reflective rings installed within the required zone. This should take no more than 1 hours to complete. This defect will be corrected at no expense to you, the owner. All Reimbursements will be covered by DRV's general reimbursement plan.

What we need you to do

At your earliest convenience, Please contact your local dealer to set up an appointment to have this inspected and if needed corrected immediately, this service will be performed free of charge.

You will need the following information for the phone call:

- VIN of your travel trailer
- Name, Address, and Phone Number

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from DRV by contacting the **DRV Warranty/Service Department**. If you no longer own this vehicle, please notify Customer Assistance at 260-562-3500 or email dcrvwarranty@cruiserrv.com.

If after contacting DRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to Administrator National Highway Traffic Safety Administration 1200 New Jersey AVE SE Washington, DC 20590. You may also call toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.saftercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
DRV Service Department

cc: Transport Canada

