

IMPORTANT SAFETY RECALL
NHTSA Recall 22V645

This notice applies to your vehicle(s). See VINs below.

To: All Customers

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dennis Eagle Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 Proview Dual Steer vehicles. Accordingly a recall to address this issue is being initiated effective Sep 22.

The steering cross shaft which is fitted between two bevel boxes, may not have been fitted correctly, causing the universal joint to separate from bevel box. If you are driving from them R/H side you could lose steering.

Dealers will inspect and repair the steering cross shaft. Please contact your local dealer to arrange this free of charge repair quoting CP011. The repair will take 0.5hours and can either be carried out at your premises or at the dealerships depending on your requirements.

Safety Risk Loss of steering could lead to the driver struggling to control the vehicle which could lead to an increased risk of either crash, injury or fire.

For help and support on this contact Dennis Eagle Inc. on 813.440.8136 or email DEINC_Warranty@dennis-eagle.com

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

If you have already had this repair completed you may be eligible for a



reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with an email quoting CP011 to warranty@dennis-eagle-inc.com

WHAT IF YOU NO LONGER OWN THE VEHICLE?

If you no longer own this vehicle, please email warranty@dennis-eagle-inc.com with the vehicle and new owner details.

Below is a list of the affected vehicles in the field:

Sincerely,

Dennis Eagle Inc.