



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 22V-611  
Safety Advisory: RC000277  
August, 2022

«Owner\_name»  
«Street»  
«City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a defect which relates to motor vehicle safety exists in certain model year 2022-2023 Chateau, Four Winds, Chateau, & 2022 Geneva units. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

It has been discovered that on certain model year 2022-2023 Chateau, Four Winds, Chateau, & 2022 Geneva motorhomes may be equipped with a Lippert awning that has the possibility of the welded seam on the fabric to separate, potentially allowing the awning to drop beyond normal operation. This could lead to property damage and/or personal injury or fire.

***What we  
will do***

TMC has contacted your selling dealer and has instructed them on how to inspect the awning fabric and repair/replace it if needed. This will be done at no cost to you the owner. This remedy should take approximately twenty (20) minutes to perform.

***What we need  
you to do***

At your earliest convenience, please contact your dealer and schedule an appointment to have this remedy completed. To locate the nearest authorized TMC service center, please visit <https://www.thormotorcoach.com/locate-a-service-center/>. If you no longer own the vehicle, or if you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, by phone at 877-855-2867, or email at [Recalls@TMCRV.com](mailto:Recalls@TMCRV.com).

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Thor Motor Coach**

cc: National Highway Traffic Safety Administration (NHTSA)

