

Navistar, Inc. 2701 Navistar Drive Lisle, IL 60532 USA

navistar.com





SEPTEMBER 2022

IMPORTANT SAFETY RECALL 22516 NHTSA RECALL NO. 22V-546

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2016 thru 2021 LT series trucks built 12/15/2015 thru 09/07/2020 and 2018 thru 2021 Lonestar series trucks built 07/21/2017 thru 08/24/2020 with Cummins engines, feature codes 0008GXK, 0008GHJ and 0008GWY (high output alternators 275 to 375 amp output), and feature codes 0016UZL and 0016VLN (no idle HVAC), or 008XDM and 008XLD (DC to AC power inverter).

REASON FOR THIS RECALL

During high electrical demand, the cables that ground the batteries to the vehicle frame can carry the full system current and may result in excessively hot battery ground cables and in some cases, battery post separation.

RISK TO MOTOR VEHICLE SAFETY

Excessively hot battery ground cables can cause personal injury during battery maintenance repairs or a battery post that separates from the battery can result in engine shut down without warning and increase the risk of a vehicle crash.

DEFECT REMEDY

The repair will involve replacing the alternator ground cable with a redesigned cable and relocating its terminal from the frame rail to the starter. Authorized repair locations have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately one hour to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please contact any INTERNATIONAL® dealer or a Love's Truck Tire Care or

Speedco* location to have your vehicle repaired at no cost to you. You can find your nearest service location by calling 1-800-448-7825 or by using the service locator at http://www.internationaltrucks.com or https://www.loves.com.

*Love's and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 07/28/2021 thru 10/06/2022. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.