



IMPORTANT SAFETY RECALL

This notice applies to your Ember Overland <Floorplan>, VIN <VIN>
NHTSA Recall No. 22V-529

August 5, 2022

<Customer Name>
<Customer Address>
<City> <State> <ZIP code>

Dear Ember RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ember Recreational Vehicles has decided that a defect which relates to motor vehicle safety exists in certain Overland Series recreational vehicles.

IMPORTANT

Your vehicle falls within the recall population. You should immediately schedule an appointment with your dealer to have your vehicle repaired.

Why is a recall being conducted?

On select 2022 Overland floorplans manufactured between October 18, 2021, and March 24, 2022, the quick disconnect fittings in the LP gas system may crack, causing a gas leak. A gas leak in the presence of an ignition source can increase the risk of a fire.

What are we doing about the problem?

The dealer will inspect the LP disconnect and determine if it is included in the recall. If the LP disconnect is include in the recall, it will be replaced free of charge. The inspection and replacement will take approximately 0.3 hours.

What should you do?

Contact your selling or nearest Ember Recreational Vehicles dealer as soon as possible to schedule an appointment. If your distance from an Ember dealer poses difficulty, please



contact Ember at 844-732-4204 or by email at warranty@emberrv.com. Please include your 17-digit VIN in all correspondence.

What if I no longer own this recreational vehicle?

Notify Ember either by phone at 844-732-4204 or by email at warranty@emberrv.com. Please include your 17-digit VIN in all correspondence.

Who should you contact if have questions or concerns?

Please contact Ember at 844-732-4204 or by email at warranty@emberrv.com. If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten (10) days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: PO Box 970, Bristol, IN 46507 or email information to warranty@emberrv.com.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,

Ember Recreational Vehicles