

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle



10101 Science Drive
Sturtevant, Wisconsin 53177
USA

www.brp.com

«SERNR» «MODEL_YR» «CMP_NO»
«NAME1» «NAME2»
«STREET»
«CITY» «REGION» «ZIP»
«COUNTRY»

July 14, 2022

Re: Handlebar Stem Bolt May Break - Potential Loss of Steering Control

Dear BRP Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BRP has decided that a defect related to motor vehicle safety exists in the following vehicles. As a result, BRP is conducting a safety recall.

Our records show that you own a potentially affected vehicle.

What is the potential problem?

The handlebar stem bolt may break suddenly. This could lead to a loss of steering control and increase the risk of a crash.

Which models are involved?

Certain serial numbers of Model Year 2022 Can-Am® Ryker vehicles

What should you do?

- Immediately contact your authorized BRP Can-Am On-Road dealer to schedule an appointment to have the safety recall performed on your vehicle.
- The dealer will clean the threads of the steering column and install the new handlebar stem bolt.
- This repair will be at no cost to you.
- This action will take less than 1 hour to complete.

Can I continue to ride my vehicle?

No. BRP highly recommends that you stop riding your vehicle until the recall repair is performed.

If you need help to tow your vehicle to your dealer, use BRP Roadside assistance at 1-866-477-1415.

If you leased this vehicle:

- Send a copy of this letter to the lessee within ten working days after the day you received this letter
- Do the same with any future letters about this safety recall

If, after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may choose to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22V503.

What to do if you feel you have received this notice by mistake:

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle or some information regarding your name or address are incorrect, please contact BRP at your earliest convenience.

Your safety and continued satisfaction with our products are a priority for us. We apologize for any inconvenience this may cause you and remain committed to facilitating the process as much as we can.

Thank you for your immediate attention to this matter.

Sincerely,

BRP Customer Services Department

If you have questions or need assistance, or to find the nearest authorized BRP dealer:

- Visit www.brp.com
- Or call: 1-888-272-9222
8:00 AM to 8:00 PM Eastern time 7 days a week.