



IMPORTANT SAFETY RECALL

This notice applies to your vehicle (s) listed on the attached VIN List.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.



July 27, 2022

Subject: NHTSA Recall Campaign 22V502 / Van Hool SB2180

Defect: Welds on Front Axle Module Are Cracking

Affected units: Certain Van Hool Motorcoaches model year 2021

Van Hool NV has decided that a defect which relates to motor vehicle safety exists in the affected motorcoaches: some welds of the front axle subframe module are not properly executed (incomplete penetration and fusion). The improperly executed welds may result in gradual cracking of welds in the front axle module, and as a result, it may not be able to hold the weight/forces it is intended for. If the cracks are far advanced this may finally impact the steering mechanism. A loss of steering control can increase the risk of a crash.

To remedy this issue, Van Hool is recalling all potentially affected motorcoaches for inspection and repair. If any welds are cracked, repair will be required prior to any further use of the vehicle. Welds which are not properly executed have to be removed and rewelded. Extra reinforcement plates will be welded to the front axle module on specified positions on all vehicles included in the recall population. See service bulletin SB2180. The remedy repair will be conducted free of charge.

Please contact ABC Bus Inc., our designated agent in the United States, to schedule the inspection and repair and to ensure that parts are available.

ABC Bus Inc., 17469 West Colonial Drive, Winter Garden, FL 34787

The replacement will take approximately 48 hours of work spread over 2-3 days and will be performed at no cost for parts or labor to you.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free).

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.



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VIN LIST

Serial Number	Model	Customer Name
YE [REDACTED] 2	TDX25	[REDACTED]
YE [REDACTED] 3	TDX25	[REDACTED]
YE [REDACTED] 4	TDX25	[REDACTED]
YE [REDACTED] 5	TDX25	[REDACTED]
YE [REDACTED] 6	TDX25	[REDACTED]
YE [REDACTED] 7	TDX25	[REDACTED]
YE [REDACTED] 8	TDX25	[REDACTED]
YE [REDACTED] 9	TDX25	[REDACTED]
YE [REDACTED] 0	TDX25	[REDACTED]
YE [REDACTED] 1	TDX25	[REDACTED]
YE [REDACTED] 2	TDX25	[REDACTED]
YE [REDACTED] 3	TDX25	[REDACTED]
YE [REDACTED] 4	TDX25	[REDACTED]
YE [REDACTED] 5	TDX25	[REDACTED]
YE [REDACTED] 6	TDX25	[REDACTED]
YE [REDACTED] 7	TDX25	[REDACTED]
YE [REDACTED] 8	TDX25	[REDACTED]
YE [REDACTED] 9	TDX25	[REDACTED]
YE [REDACTED] 0	TDX25	[REDACTED]
YE [REDACTED] 1	TDX25	[REDACTED]
YE [REDACTED] 2	TDX25	[REDACTED]
YE [REDACTED] 3	TDX25	[REDACTED]
YE [REDACTED] 4	TDX25	[REDACTED]
YE [REDACTED] 5	TDX25	[REDACTED]
YE [REDACTED] 6	TDX25	[REDACTED]
YE [REDACTED] 7	TDX25	[REDACTED]
YE [REDACTED] 8	TDX25	[REDACTED]
YE [REDACTED] 9	TDX25	[REDACTED]