



5825 NE Skyport Way
Portland, OR 97218
(503) 281-0727
(800) 547-6792
(503) 335-2171 Fax
silvereaglefg.com

*****IMPORTANT SAFETY RECALL*****

July 14, 2022

Name
Company
Address
City, State Zip

NHTSA Recall ID 22V472

Your VIN **XXXXXXXXXXXXXXXXXX** through **XXXXXXXXXXXXXXXXXX** Shipping Date: **MM/DD/YYYY**

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Silver Eagle Manufacturing Co. has decided that a defect exists in your Model Year 2021 VAST-20W Trailer Converter Dollies with the above VINs.

ISSUE

The galvanized ballast hanger near the rear of the frame may have a brittle failure causing part of the ballast hanger and its counterweights to fall onto the highway.

RISK

If the galvanized steel ballast hanger breaks in service and allows part of it and the associated ballast weights to fall onto the highway, another vehicle may hit it or swerve to miss the broken parts. Depending on the configuration of the dolly, the broken section, plus ballast weights, could range from 100 to 225 lbs. The trailer converter dolly can operate safely even without the ballast hanger. The fallen part may also affect the trailer the converter dolly is towing if the fallen part damages it, increasing the risk of a crash.

WHAT WILL SILVER EAGLE MANUFACTURING CO. DO?

Silver Eagle desires for this the replacement of the Ballast Hanger to be at no cost to you. It will ship the replacement parts at no charge to the location of your choice at its expense. It will also pay for the labor to inspect and replace the original hanger. It is estimated that process will take less than one hour and can be performed with common mechanic's tools.

WHAT SHOULD YOU DO?

Inspect the ballast hanger for any cracking in the bends of the Ballast Hanger which is under the main frame in the rear of the Converter dolly. Look for cracks in the inside and outside radius of the corners of the hanger. If cracks are found, the dolly should either be removed from service, or the ballast hanger and its weights removed before returning to service. Note: If the ballast hanger and weights are removed, the tongue weight of the dolly will significantly increase affecting the safe **manual**

maneuverability for coupling and uncoupling.

Contact Silver Eagle Manufacturing immediately at (800) 547-6792 to place an order for replacement parts and the location(s) you would like for the replacement parts kit(s) to be sent. The kits will include the replacement hanger, mounting fasteners for the ballast plates and hanger, and installation instructions.

- The original ballast hangers must be replaced. No evidence of cracking is not an assurance that a brittle failure will not occur in the future.
- Do not attempt to reweld the ballast hanger. The material in the defective hangers is brittle and may fail at a later date, and welding on galvanized metal produces hazardous fumes.

If parts are not immediately ready for shipment, they should be within 3-4 weeks of your order.

WHAT IF YOU NO LONGER OWN OR OPERATE THE VEHICLE?

Please provide Silver Eagle Manufacturing with the contact information of the new owner or operator of the Converter Dolly.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

IF YOU HAVE FURTHER QUESTIONS, contact Silver Eagle Manufacturing at (800) 547-6792 and mention this Ballast Hanger Recall.

If after attempting to have us remedy the above defective Ballast Hanger without charge to you, there is the option to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Alyson Bennett
Senior Commercial Sales
Silver Eagle Manufacturing
5825 NE Skyport Way
Portland, OR 97218
Direct: (503)335-2137
alyson.bennett@silveraglecfg.com