



August 22, 2022



Charlotte NC 28269

Trailer-Mounted Generators for NHTSA Recall 22V-464:

Generator Model	Generator Serial Number	Trailer Vehicle Identification Number
	A220029583	1G9G2FH26NM [REDACTED]
	A220030813	1G9G2FH24NM [REDACTED]
	B210884042	1G9G2FH29LM [REDACTED]
	B210885516	1G9G2FH26LM [REDACTED]
	B210885518	1G9G2FH2XLM [REDACTED]
	B210887145	1G9G2FH23LM [REDACTED]
	B210887146	1G9G2FH21LM [REDACTED]
	B210889498	1G9G2FH2XLM [REDACTED]
	C210889838	1G9G2FH28MM [REDACTED]
	C210891512	1G9G2FH21MM [REDACTED]
	C210891525	1G9G2FH23MM [REDACTED]
	C210894070	1G9G2FH27MM [REDACTED]
	C210894116	1G9G2FH25MM [REDACTED]
	C210899034	1G9G2FH26MM [REDACTED]
	C210899996	1G9G2FH24MM [REDACTED]
	C210902444	1G9G2FH22MM [REDACTED]
	C210902684	1G9G2FH25MM [REDACTED]
	D210914393	1G9G2FH28MM [REDACTED]
	D210914621	1G9G2FH2XMM [REDACTED]
	D210914622	1G9G2FH27MM [REDACTED]
	D210914623	1G9G2FH24MM [REDACTED]
	D210914666	1G9G2FH27MM [REDACTED]
	D210914968	1G9G2FH25MM [REDACTED]
	D210919246	1G9G2FH20MM [REDACTED]
	D210919357	1G9G2FH23MM [REDACTED]
	D210919358	1G9G2FH28MM [REDACTED]
	D210919359	1G9G2FH29MM [REDACTED]
	D210919376	1G9G2FH29MM [REDACTED]
	D210919456	1G9G2FH22MM [REDACTED]
	D210919457	1G9G2FH26MM [REDACTED]
	D210919496	1G9G2FH23MM [REDACTED]
	D210919516	1G9G2FH25MM [REDACTED]
	D210921355	1G9G2FH28MM [REDACTED]
	D210922950	1G9G2FH26MM [REDACTED]

Cummins Inc.
Box 3005
Columbus, IN 47202-3005 USA
Mail Code: 40911
Phone: 1 800 CUMMINS
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	D210922951	1G9G2FH21MM
	D210922953	1G9G2FH20MM
	D210922954	1G9G2FH22MM
	D210922955	1G9G2FH26MM
	D210922958	1G9G2FH27MM
	D210922959	1G9G2FH29MM
	D210922978	1G9G2FH2XMM
	D210923008	1G9G2FH2XMM
	E210929300	1G9G2FH28MM
	F210940629	1G9G2FH28MM
	F210941624	1G9G2FH26MM
	F210944937	1G9G2FH24MM
	F210951663	1G9G2FH24MM
	F210951664	1G9G2FH26MM
	G210957304	1G9G2FH21MM
	G210957358	1G9G2FH28MM
	G210957359	1G9G2FH23MM
	G210957378	1G9G2FH2XMM
	G210957633	1G9G2FH29MM
	G210957786	1G9G2FH27MM
	G210957804	1G9G2FH25MM
	G210958701	1G9G2FH20MM
	G210958702	1G9G2FH29MM
	G210958712	1G9G2FH22MM
	G210960166	1G9G2FH24MM
	G210960167	1G9G2FH2XMM
	G210960168	1G9G2FH26MM
	G210960169	1G9G2FH28MM
	G210960170	1G9G2FH2XMM
	G210960171	1G9G2FH21MM
	G210960172	1G9G2FH23MM
	G210960182	1G9G2FH26MM
	J200824749	1G9G2FH23LM
	J200824971	1G9G2FH25LM
	J200836024	1G9G2FH26KM
	L200856302	1G9G2FH24KM

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***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 22V-464
Cummins Campaign #C4935

August 22, 2022

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Cummins Power Generation C500D6Re trailer-mounted generator sets that were manufactured between November 3, 2020 and March 18, 2022.

This notice applies to the generator(s) listed on the enclosed table.

WHAT IS THE PROBLEM?

If your generator set is being paralleled with certain other Cummins generator sets, when an operator opens the output box door of either generator set, the controls may not shut down all the generator sets operating in parallel as intended. If the operator is not aware that the generator sets have not shut down, there is a risk he or she may contact energized electrical conductors, which presents the risk of burns, electric shock or arc flash, possibly resulting in personal injury.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released Safety Campaign #C4935 "C500D6RE Door Switch Logic Corrective Action" to address this condition by installing a wiring harness modification kit to address this condition. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 5 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this safety action performed on your generator. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises operators to heed the safety labels warning of exposure to energized electrical conductors that are present on the door of the output box

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.



If you are no longer the owner of the generators(s) listed on the enclosed table, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact the Cummins Care at the number below for more information.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Cummins is taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.