

**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**

Safety Recall:
NHTSA 22V-452/Transport Canada 2022-373

Safety Advisory:
August 22, 2022

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect that relates to motor vehicle safety exists in Model Year 2022 Caravel, Flying Cloud, Globetrotter, International & Pottery Barn travel trailers. As a result, Airstream is conducting a safety recall.

***Reason for
this recall***

Airstream, Inc. (Airstream) is issuing a ***stop towing recall*** on model year 2022 Caravel, Flying Cloud, Globetrotter, International & Pottery Barn travel trailers. The hub assembly was manufactured with a faulty 42mm cartridge bearing washer which may crack under load within the hub assembly. The preload on the bearing is lost resulting in a premature bearing life and excessive end play in the hub assembly. This may lead to a hub separation resulting in a loss of vehicle control which could result in personal injury and/or property damage.

***What we
will do***

Airstream is working with Dexter Axle to complete the necessary repairs. In lieu of towing your unit to a service center, Dexter Axle will be scheduling a mobile service team that is local to you to complete the repair. Dexter will also be providing the mobile technicians with the corrected washers. Airstream dealers have been instructed on how to replace the original washers with the corrected washers in the event your unit is already at a service center. The recall will need to be completed prior to being returned to you. This will be done at no cost to the customer. This repair will take approximately .50 hours per axle.

***What we need
you to do***

You should contact Dexter Axle's Warranty Department at 574-413-9066 immediately to have them schedule a mobile maintenance service local to you to complete the necessary repairs. If you have any questions concerning this recall or if you need any assistance, please contact the Airstream Customer Service Department by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, or by phone at 877-596-6111 ext. 7491.

If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the Airstream Customer Service Department.

If after contacting Dexter Axle's Warranty Department or Airstream Customer Service and you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream



Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

