

Fabform Industries, Inc.
247 Kester Road
Roseburg, OR 97470
Office: 541-679-2920
Fax: 541-679-2921



IMPORTANT SAFETY RECALL NOTICE

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBMITTED TO NHTSA: August 19, 2022

Dear Valued Customer:

Fabform has decided that a defect relates to your trailer.

This notice applies to utility trailers built between August 8, 2018, and March 21st, 2022 for the following models. Models: FLRR-D, FLR-D, and DBX. Fabform Industries, Inc. has been alerted to the rubber gate hinge stop breaking down, causing the rear gate to potentially rotate off its hinges. Under normal operating circumstances, the rubber hinge stop will prevent the hinges from rotating. However, due to weathering and breakdown of the rubber compound along with the bumping of the gate hinge against the rubber stop, there is the chance of the rubber stop breaking down allowing the gate to become disconnected from the trailer.

YOU HAVE BEEN IDENTIFIED AS BEING AN OWNER OF ONE OF THESE UTILITY TRAILERS.

The rubber gate hinge stop that is located at the back of your trailer under the rear gate is breaking down due to fatigue and material degradation. As a result, this failure is causing the rear gate to rotate off its hinges and become disconnected from the trailer. Customers reported the rubber hinge stop breaking off, causing the gate to fall off the trailer.

IF THE GATE BECOMES DISCONNECTED FROM THE TRAILER IT COULD CAUSE PERSONAL INJURY OR EVEN AN ACCIDENT THAT COULD LEAD TO DEATH.

WE ARE ASKING THAT YOU REFRAIN FROM USING THIS UTILITY TRAILER UNTIL THE NECESSARY REPAIR IS MADE.

We have hired an engineering firm for a fix that can be performed on your trailer. A manufacturer representative will be going to your dealership to perform the necessary fix. There is no charge for this fix. A schedule of when our representative will be closest to your residence on file is enclosed. Please contact us to schedule your appointment, or for any questions you may have.

We are enclosing a collection of photos with step-by-step explanation of the proposed resolution to this defect.

We have received three customer reports of failures. The first in the summer of 2020 and the most recent May 17th, 2022. Both customers had their gates become disconnected from the trailer while driving down the road. We have repaired each of these trailers.

The fix will be performed by a representative of Fabform Industries, Inc. at a dealership nearest you (this may or may not be the dealership where the purchase was made) so we are confident that the fix is done correctly to the engineered guidelines. We will schedule available dates for your fix to be performed, which will be on or after July 26th, 2022. The actual repair should take approximately 5 minutes. We have already advised our Dealers of the recall.

If you no longer own this trailer, please contact Fabform to provide the new owner information. Fabform will then contact the new owner.

If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied, without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590, or call the toll free vehicle safety hotline at 1-888-327-4236, (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

This action is being monitored by the NHTSA, under filed reports numbered NHTSA 22V-440.

Sincerely,

Brandon Ikola

A handwritten signature in black ink, appearing to be the initials 'BI' with a stylized flourish.

President
Fabform Industries Inc.

| DEALER | SEPTEMBER DATES | OCTOBER DATE |
|---|--|--|
| GERBER TRAILERS 13000 S. PACIFIC HWY MONMOUTH, OR 97361 503-838-1430 | 1 TH 4 TH 1 5 | 1 TH 2 TH 1 3 |
| TRAILER CITY 1750 NE LOMBARD PL PORTLAND, OR 97211 503-283-5311 | 1 4 | 1 2 |
| TRAILER BOSS ROCHESTER 5732 IVAN WAY SW ROCHESTER, WA 98579 360-273-7892 | 1 TH 4 TH 1 5 | 1 TH 2 TH 1 3 |
| TRAILER BOSS OLYMPIA 7821 MARTIN WAY EAST OLYMPIA, WA 98516 360-923-2135 | 1 | 1 |
| TRAILER BOSS SPOKANE 17124 E. SPRAGUE AVE SPOKANE VALLEY, WA 99016 509-315-4060 | 4 TH 1 TH 5 | 2 TH 1 TH 3 |
| TRAILER BOSS PASCO 1619 E. HILLSBORO PASCO, WA 99301 509-416-0205 | 1 TH 5 | 1 TH 3 |
| PACIFIC RIM TRAILERS 3573 ISLAND HIGHWAY S COURTENAY, BC V9N9T8 250-871-7788 | 1 6 TH 1 | 4 TH 1 |
| RMI OUTDOORS 1240 BROADWAY ST. EUREKA, CA 95501 707-443-7029 | 4 ^t h 1 ^t 5 ^t h | 2 ^t h 1 ^t 3 ^t h |
| TRUCK TOPS USA 3944 SANTA ROSA AVE SANTA ROSA, CA 95407 707-586-9633 | 1 TH 4 | 1 TH 2 |
| FRONTIER TRAILERS 5013 WASHBURN WAY KLAMATH FALLS, OR 97603 541-883-2003 | 1 TH 1 | 1 TH 1 |
| HARDCASTLE TRAILER SALES 6270 CRATER LAKE HWY CENTRAL POINT, OR 97502 541-826-5300 | 5 TH 1 TH 6 | 3 TH 1 TH 4 |
| WW WESTERN WEAR 720 N MADRAS HWY PRINEVILLE, OR 97754 541-447-6890 | 1 1 TH 3 TH 1 4 5 | 1 1 TH 2 TH 1 2 3 |
| NW TRAILERS ETC INC PO BOX 129 SAVONA, BC V0K2JO 250-373-0097 | 1 TH 1 | 1 TH 1 |
| | 3 4 4 4 5 | 1 2 2 3 |