

## IMPORTANT SAFETY RECALL



June 27, 2022

Triple E Recreational Vehicles A Division of Triple E Canada Ltd.

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301 Roblin Blvd. P.O. Box 1230 Winkler, Manitoba CA R6W 4C4

U.S. Mailing: P.O. Box 68 Walhalla, ND 58282

LEISUREVANS.COM TRIPLEERV.COM «Owner\_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal\_Code»

"This notice applies to this vehicle, «Unit»

VIN #«Vin»
Coach #«Serial»

Triple E Recreational Vehicles Recall CA#10130-1

NHTSA #22V-435

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect exists in certain 2021 & 2022 Unity (U24MB, U24IB, U24TB, U24CB, U24RL, U24TB) and Wonder (W24RTB, W24FTB, W24RL, W24MB) motorhomes manufactured between April 26, 2021 and May 6, 2022

## **Description of Defect:**

Dometic Corporation has issued a Recall on the CE99-ZF 2-burner cooktop. The user may become aware of the potential safety-related defect during operation of the cooktop. The issue is the burner control valve, mated directly to the control knob via the valve stem, may leak gas. The gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s). The ignition will result in a small pilot flame directly at the control knob. There is an increased risk of injury and fire.

## To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Contact Dometic Corporation at <a href="mailto:recall.cooktop.22E021@dometic.com">recall.cooktop.22E021@dometic.com</a> or 1-888-943-4905 or -574-389-3713 to identify if the cooktop is in the population of recalled units. Dometic Corporation will then make arrangements for the remedy. The notification from Dometic is included in this mailing for your perusal.

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within ten working days.

What if you have already paid for this repair?

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this Dometic Corp. recall. A reimbursement request should be sent to Dometic Corp. at recall.cooktop.22E021@dometic.com

If you no longer own this vehicle, provide the new owners contact information and submit to Customer Service at <a href="mailto:recalls@tripleerv.com">recalls@tripleerv.com</a>

## For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

**Brad Wall** 

Brad Wall

Customer Service / Warranty Manager

BW/wcw

Enclosure