

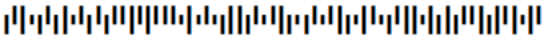


PETERBILT MOTORS COMPANY  
A **PACCAR** COMPANY  
1700 WOODBROOK STREET  
DENTON, TEXAS 76205-7864  
940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance  
With Federal Law



\*\*\*\*\*SNGLP



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-22PBD

RECALL NOTICE

Recall Notice: 22PBD

# IMPORTANT SAFETY RECALL

[Redacted]

Subject: Safety Recall: 22PBD - Allison Transmission Actuator Slip  
NHTSA: #22V425  
EXPIRATION DATE: NONE  
*This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.*

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain 2020 through 2023 Model Year, 536 and 537 chassis built from 6/17/2020 through 4/26/2022 and equipped with an Allison 1000 or 2000 series automatic transmission. Internal components of the transmission actuator may slip, causing the actuator to become mis-calibrated. On affected vehicles, if the transmission actuator becomes mis-calibrated, the transmission may shift into an unexpected gear. This may increase the risk of a crash.

<b>What is the problem?</b>	The transmission actuator may slip causing the actuator to become mis-calibrated and the transmission may shift into an unexpected gear.
<b>What will your dealer do?</b>	Your dealer will remove and ship the actuator overnight to the supplier who will then rebuild the actuator and ship it overnight back to the dealer for re-installation per the repair procedure.
<b>What should you do?</b>	Please contact your Peterbilt dealer to schedule this repair.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Your dealer will remove and ship the actuator overnight to the supplier who will then rebuild the actuator and ship it overnight back to the dealer for re-installation per the repair procedure. The removal and re-installation of the actuator will take up to **1.0 hour** of labor. However, the time involved in shipping and rebuilding the actuator is undetermined since these processes are being performed by third parties. It would be best to plan for at least a **three day minimum** for these processes to take place.

Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Service Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby  
Director of Customer Service  
Peterbilt Motors Company

Scan this QR code to open the  
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 22PBD and are owned by [Redacted]

[Redacted]  
[Redacted]