

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

- Your MY [2013 2014 2015 2016] Nissan Pathfinder vehicle is subject to an open Safety Recall.
- The secondary hood lock installed on your vehicle may have accumulated contamination build-up that can create a mechanical binding. If the primary hood lock is inadvertently released or the hood is not closed properly, the secondary latch may not hold and the hood may open without warning, increasing the risk of a crash.
- **Parts are now available to repair your vehicle. Please bring your vehicle to a Nissan dealer for your FREE repair.**

OWNER NOTIFICATION
NOTIFICACIÓN PROVISIONAL

NHTSA Recall 22V-420

This notice applies to your vehicle, [VIN].

Dear Nissan Pathfinder Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2013 Model Year Nissan Pathfinder vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN above and on the inside of this notice.

Reason for Recall
Motivo del Retiro

Over time, dirt contamination may accumulate on and around the hood lock assembly and/or secondary latch (release lever). The build-up of contamination can create mechanical binding that could cause the secondary latch to remain in the open position after it has been disengaged. In such cases where the secondary latch remains in the open position, if the primary hood lock is inadvertently released or the hood is not closed properly, the secondary latch may not hold the hood closed as designed while the vehicle is in motion. If this condition occurs, the hood may open without warning and obstruct the driver's forward view, increasing the risk of crash.

What Nissan Will Do
Qué Hará Nissan

Parts are now available to repair your vehicle. Your Nissan dealer will replace the secondary hood latch on your vehicle. This service, which is conducted at no charge to you for parts and labor, could take a half (0.5) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

[Ya hay repuestos disponibles para reparar su vehículo.](#) Su concesionario Nissan reemplazará el pestillo secundario del capó de su vehículo. Este servicio, que se realiza sin costo alguno para usted por piezas y mano de obra, podría tardar media (0.5) hora en completarse. Sin embargo,

su concesionario Nissan puede requerir su vehículo por un período de tiempo más largo según su horario de trabajo.

What You Should Do **Qué Debes Hacer**

Until the final remedy is completed, Nissan recommends that you press firmly on the front center of the hood to ensure it is fully closed and latched with the primary hood latch each time before driving your [2013 2014 2015 2016] Pathfinder.

Hasta que se complete una reparación, Nissan recomienda presionar firmemente el centro delantero del capó (cofre) para asegurarse de que esté completamente cerrado y enganchado con el cerrojo primario del capó (cofre) cada vez antes de conducir su Pathfinder [2013 2014 2015 2016].

Contact your local Nissan dealer to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Comuníquese con su concesionario Nissan local para concertar una cita para reparar su vehículo lo antes posible. Traiga este aviso con usted cuando asista a su cita de servicio.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R24C6>.

Para obtener más información sobre el retiro (recall), visite <https://nna.secure.force.com/recall?camp=R24C6>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your secondary hood latch repaired, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit <https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.