



IMPORTANT SAFETY RECALL

**NHTSA Safety Recall
22E-021 / 22V-393**

THIS NOTICE APPLIES TO YOUR VEHICLE.

**RE: BODY SERIAL
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago has decided that a defect related to motor vehicle safety exists on certain 2022 Era motorhomes. These motor homes were manufactured May 26, 2021 through April 27, 2022.

The burner control valve, mated directly to the control knob via the valve stem, may leak gas. This gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s). The ignition will result in a small pilot flame directly at the control knob which could result in a fire or injury.

WHAT WE WILL DO

Winnebago is working with Dometic to provide you a new replacement range if your cooktop is defective. Should you need a new cooktop it will be replaced and installed at no charge to you. This repair will take approximately 1.5 hours.

WHAT YOU SHOULD DO

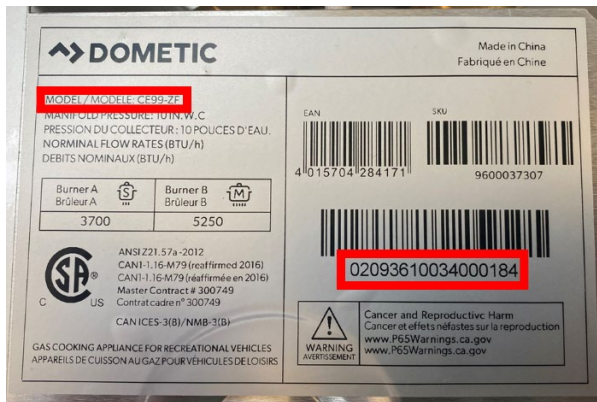
Do not use the cooktop until your cooktop has been remedied in accordance with this recall.

To determine if your cooktop is defective, find the CE99-ZF model number and serial number by locating the nameplate on the unit, underneath the cooktop. Label should be visible by opening the galley door and looking up at the bottom of the cooktop. See the two photos below. If your label looks like the photo on the left you will need to check model and serial label (model and S/N are in the area of the red boxes shown on the photo).



Note if you feel uncomfortable doing this you can contact your Winnebago dealer and they will set up an appointment to verify the model and serial number of your cook top.

- If the S/N is not in the range shown below, please write the model and serial number on the enclosed postcard and mail it back to us.
You are done and free to use your cooktop.
- If your label shows a model other than CE99-ZF like the photo on the right please note that model number on the enclosed postcard and mail it back to us.
You are done and free to use your cooktop.
- If the S/N falls within the range of numbers listed below you will need to fill in the post card and mail it back to us.
Then you will need to contact your Winnebago dealer and set up an appointment to have your cooktop replace free of charge.
- CE99-ZF: Cooktop with two burners and safety glass cover that are affected by recall.
 - 02093610034000001 – 02093610034000600
 - 11993610034000001 – 11993610034000510
 - 12593610034000001 – 12593610034000500



Winnebago Motorhome dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. However, if you take your vehicle to the dealer on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customer care@wgo.net or write us at



Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Industries
Forest City, Iowa 50436

Enclosure