Dalton Enterpríses, Inc.

Manufacturer of Adam Traílers & Gunslinger Interiors 206 Gienow Rd., Rural Retreat, VA 24368 Phone: (276) 686-9178; Fax: (276) 686-9100





This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

RE: NHTSA RECALL 22V390 for Dalton Enterprises CE99-ZF COOKTOPS in Model J2040 or GS152 LIVING QUARTERS NHTSA RECALL 22E021 for Dometic CE99-ZF and PI8022 COOKTOPS

Dear Owner:

Please find below information we received from Dometic concerning your Gunslinger Interiors living quarter trailer manufactured by Dalton Enterprises, Inc.

Dometic Corporation has decided that a potential safety-related defect exists on the CE99-ZF and PI8022 cooktops that were manufactured between August 1, 2020 and June 30, 2021.

The Problem:

The user of a recreational vehicle may become aware of the potential safetyrelated defect during operation of the cooktop. The burner control valve, mated directly to the control knob via the valve stem, may leak gas. This gas will leak



directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s). The ignition will result in a small pilot flame directly at the control knob.

The Risk:

There is an increased risk of injury and fire.

Affected Units:

The recall population consists of cooktop models CE99-ZF and PI8022 with the affected serial numbers indicated below.

- CE99-ZF: Cooktop with two burners and safety glass cover
 - 02093610034000001 02093610034000600
 - $\circ \quad 11993610034000001 11993610034000510$
 - $\circ \quad 12593610034000001 12593610034000500$
- PI8022: Cooktop with two burners and safety glass cover
 - 11093610034600001 11093610034600550
 - $\circ \quad 12393610034600001 12393610034600550$

IF YOU OWN ONE OF THE UNITS SHOWN ABOVE, YOU MUST IMMEDIATELY SHUT THE GAS OFF AT THE RV LP TANK REGULATOR. THEREAFTER, DO **NOT** ATTEMPT TO USE LP GAS WITHIN THE RV UNTIL THE COOKTOP HAS BEEN REMEDIED IN ACCORDANCE WITH THIS RECALL.

DO NOT ATTEMPT TO REPAIR THESE COOKTOPS ON YOUR OWN. ANY REPAIR OR REMEDY SHOULD BE PERFORMED BY A DOMETIC-QUALIFIED SERVICE TECHNICIAN.



How do I know if my cooktop is part of the 22E021 NHTSA recall?

- 1. Find the CE99-ZF or PI8022 model number and serial numbers by locating the nameplate on the unit, underneath the cooktop, visible when the cooktop is raised (see below).
- 2. If you are unsure, contact Dalton Enterprises, Inc. at 276-686-9178 or email us at bobbiejo@adamtrailers.com or call Dometic at 888-943-4905 or 574-389-3713 or email them at Recall.Cooktop.22E021@Dometic.com to confirm that your CE99-ZF or PI8022 series cooktop is one in the population of recalled units for Recall 22E021.



<u>How do I remedy my CE99-ZF or PI8022 cooktop with the Dometic remedy</u> <u>without cost?</u>

- 1. Make sure you keep this notice.
- 2. DO NOT ATTEMPT REPAIR ON YOUR OWN: FOLLOW THE INSTRUCTIONS ABOVE IF YOUR UNIT IS AFFECTED BY THIS RECALL.
- Contact any Dometic authorized dealer/service center, call the Dometic Recall Hotline at 888-943-4905 or 574-389-3713 or email them at <u>Recall.Cooktop.22E021@Dometic.com</u>. They will direct you to a Service Center to have the remedy installed on your RV CE99-ZF or PI8022 cooktop so that the leak from



this potential safety-related defect will not occur in the future. You may also contact Dalton Enterprises, Inc., your OEM at 276-686-9178 for an appointment.

- 4. The remedy will be available for field installation at Dometic authorized service centers or participating OEM locations after May 13, 2022 and will be installed at **NO COST** to you. The remedy for an affected unit will be a complete replacement of the cooktop. The Dometic Authorized Service Center will install the remedy for you. This repair will take approximately one and a half hours to complete.
- 5. DO NOT ATTEMPT TO MAKE THE REPAIR YOURSELF. FAILURE TO FOLLOW THESE INSTRUCTIONS MAY CREATE A GAS LEAK THAT COULD CAUSE SERIOUS INJURY OR DEATH FROM A GAS EVENT.
- 6. There is a RECALL RESPONSE CARD with each RECALL REMEDY KIT. Make sure that the service center or dealer fills in the 22E021 Cooktop Recall Response Card and sends it back to Dometic Corporation. The Recall Response Card is already set up with postage for return. As an OEM, Dalton Enterprises, Inc. reports directly to the Dometic recall department if you choose to make an appointment with us.

What if my affected CE99-ZF or PI8022 cooktop was repaired prior to the recall?

- 1. Make sure you keep this notice.
- 2. Please call the Dometic Recall Number 888-943-4905 or 574-389-3713 or email us at Recall.Cooktop.22E021@Dometic.com and provide them with the serial number information for the unit, a picture of the data plate confirming the serial number as shown above and a copy of the original receipt for the repair.
- 3. Reimbursement for parts and labor will be provided.
- 4. Alternately you may contact Dalton Enterprises, Inc. at 276-686-9178 or email bobbiejo@adamtrailers.com with the information requested on line 2 above. We will forward to Dometic on your behalf.

If YOU no longer own the RV or Boat with the CE99-ZF or PI8022 cooktop:

If you are no longer an owner of a RV that has a CE99-ZF or PI8022 cooktop, please contact Dalton Enterprises, Inc. at 276-686-9178 or email us at bobbiejo@adamtrailers.com and provide us with the name and address of the new owner or whomever you delivered the RV or RV appliance to. We would greatly appreciate you furnishing us with this information so we can follow through with notification to the subsequent owner.

You may receive more than one mailing regarding Recall 22E021:

To reach as many customers as possible who own a RV or Boat with the Dometic CE99-ZF or PI8022 cooktop installed, Dometic Corporation and the original equipment manufacturers of RV's and Boats will each send notifications, which ALL pertain to the same single recall (22E021).

One Final Request:

Dalton Enterprises, Inc. manufacturer of Gunslinger Interiors appreciates your business and is committed to your safety. Please check to see if your CE99-ZF or PI8022 cooktop is one of the models shown above and if it is in the recall population. Follow these instructions so that you remain safe, and your cooktop gets the proper remedy applied.

If you find it difficult to carry out the instructions provided, please call Dalton Enterprises, Inc. at 276-686-9178 or email us at bobbiejo@adamtrailers.com or contact Dometic Recall Hotline at 888-943-4905 or 574-389-3713 or email them at Recall.Cooktop.22E021@Dometic.com. We are here to serve you.

If you still cannot complete the remedy and are dissatisfied with our service, you can file a written complaint to: Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave SE, Washington, DC 20590; or you may go to https://www.safercar.gov, or call the toll-free NHTSA Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153).

Personal Note:

Dalton Enterprises, Inc. manufacturer of Gunslinger Interiors is available for support Monday thru Friday, 7am to 4:30 pm. Upon first notice of recall we reached out by phone and email and had one unit in house. We appreciate your understanding and efforts to seek remedy. Your assistance is greatly appreciated. Thank you for choosing Gunslinger Interiors.

Sincerely,

Roger Dalton President