

June 2022

#### **IMPORTANT SAFETY RECALL 22V-378**

Dear Oshkosh Vehicle Owner:

Ref: NHTSA Alternator Clamps Incorrectly Installed 22V-378

VIN: <<NOTE: reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Oshkosh has decided that a defect which relates to motor vehicle safety exists in your Oshkosh S-Series Front Discharge Mixer. These vehicles were built between 2018-2022.

### !IMPORTANT!

- Your Oshkosh vehicle is being recalled.
- ➤ Contact Oshkosh at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

## Why is a recall being conducted?

A concern affecting safety exists in some Oshkosh S-Series Front Discharge Mixers. Vehicles have been identified that have alternator cables routed that may rub against components and over time wear cable sleeve or insulation exposing cable wires. The defect may cause a fire if the positive alternator cable is worn and makes contact with the vehicle's sub frame

# What are we doing about the problem?

Oshkosh will provide customers with Instructions on how correctly position clamps to provide adequate clearance for alternator cables. Customers would purchase the parts, perform the repairs, and then file parts/labor reimbursement through normal warranty process. Customers can also contact their nearest Oshkosh/McNeilus Service Center to schedule this inspection/repair at no charge



### What should you do?

- Repairs should take less than 0.5 hours but will be reimbursed for 1.0 hour.
- Customers can also contact their nearest Oshkosh/McNeilus Service Center to schedule this inspection/repair at no charge

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact Oshkosh at 1-888-686-

7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns? If you have further questions, please contact Oshkosh at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If Oshkosh fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

OSHKOSH CORPORATION