



July 2022

IMPORTANT SAFETY RECALL 22V-377

Dear McNeilus Vehicle Owner:

Ref: NHTSA Missing Safety Labels 22V-377

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that a defect which relates to motor vehicle safety exists in certain McNeilus Concrete Mixer Bridgemaster V and Standard mixer trucks. These vehicles were built July 1, 2020 and April 1, 2022.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Contact McNeilus at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

McNeilus has identified that some vehicles were manufactured with missing safety labels. Without the safety decals, the operator may not be aware of information related to the operation of the vehicle, the mixer and/or other functions which may increase the risk of an injury.

What are we doing about the problem?

McNeilus will provide customers with instructions on how to inspect for missing decals, as well as provide instructions on correct locations for where any missing decals need to be placed. Customers would inspect for missing decals, purchase missing decals, perform the repairs, and then file parts/labor reimbursement through normal warranty process. Customers can also choose to have a McNeilus service center perform the repair work free of charge.

What should you do?

- Repairs should take less than 1 hour
- Customers can also choose to have an McNeilus service center perform the repair work free of charge

McNEILUS TRUCK & MANUFACTURING, INC.

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354



- Any additional questions please contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle? If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns? If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES