



Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

## IMPORTANT SAFETY RECALL 22512 NHTSA RECALL NO. 22V-369

MAY 2022

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar Bus has decided that a defect which relates to motor vehicle safety exists in certain 2022 and 2023 CE and RE commercial bus models built 11/01/2021 thru 05/12/2022 and 2023 1300FBC commercial buses built 03/04/2022 thru 03/28/2022.

### **REASON FOR THIS RECALL**

The steering wheel retaining nut may not have been torqued properly during assembly and may allow the steering wheel to loosen, and possibly separate from the steering column shaft.

### **RISK TO MOTOR VEHICLE SAFETY**

A steering wheel that separates from the steering column shaft can increase the risk of a vehicle crash.

### **DEFECT REMEDY**

The repair will involve removal of the steering wheel nut, adding thread locker, and reinstalling the nut to its correct torque value. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

***If you own this vehicle, please park this vehicle immediately until you can schedule an appointment with any IC Bus dealer to have your vehicle repaired.***

You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

**If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for**

reimbursement of certain repair expenses if they occurred 05/23/2021 thru 06/06/2022. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**