## [PLACE ON BRAVO TRAILERS LETTERHEAD]

## IMPORTANT SAFETY RECALL

This notice applies to Bravo Trailers with Pacific Trailers Products, Inc. couplers, part numbers CA-5400-O and CA-5400-B

NHTSA Recall Number:

\_\_\_\_\_, 2022

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Bravo Trailers, LLC has decided that a defect, which relates to vehicle safety, exists on Trailers with certain batches of CA-5400-O and CA-5400-B couplers manufactured by Pacific Trailers Products, Inc. This notice applies to your Trailer which may have a defective coupler.

WHY DOES MY TRAILER NEED REPAIR?

Part: Coupler Part Numbers CA-5400-O and CA-5000-B
Malfunction: Break
Condition: Incomplete weld on the bottom side of the coupler
Precaution: Visual inspect bottom side of coupler
Safety Risk: The welds on the bottom side of the coupler could break causing possible disconnect with tow vehicle increasing the risk of a crash.

Bravo Trailers will pay for inspection and replacement of any defective couplers at no cost to you.

## WHAT SHOULD YOU DO?

Please inspect the welds on the underside of the coupler. See the attached pictures. If you find the spot welds or you are not sure if you have correct welds, Please contact the Bravo Trailers Warranty department for guidance on the evaluation of your coupler. DO NOT TOW THE TRAILER. Contact the Bravo Trailers Warranty Manager at 1-574-848-7500.

Remedy/Replacement couplers are available immediately.

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions regarding this recall, please contact Bravo Trailers, LLC Warranty Manager at 1-574-848-7500. If you fail to get satisfactory remedy to this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey AVE SE Washington, DC 20590

You may also call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov

WHAT IF YOU HAVE ALREADY CONDUCTED OR PAID FOR THIS REPAIR? You may be eligible to receive reimbursement for the cost of repairs made prior to receiving this notice. Please submit your request to:

Bravo Trailers, LLC Warranty Manager 19319 County Road 8 Bristol, IN 46507

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Bravo Trailers, LLC