

**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**

Safety Recall:
NHTSA 22V-348/Transport Canada 2022-355

Safety Advisory:
July 1, 2022

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect that relates to motor vehicle safety exists in Model Year 2022 - International, Flying Cloud, Globetrotter, Pottery Barn & Classic & Model Year 2023 - International and Globetrotter travel trailers. As a result, Airstream is conducting a safety recall.

***Reason for
this recall***

Airstream, Inc. (Airstream) is recalling 2022 - International, Flying Cloud, Globetrotter, Pottery Barn & Classic & 2023 - International and Globetrotter travel trailers. Because the manual step has been assembled with a chamfered washer with a gap that out of tolerance. This may allow the fastener screwhead to be pulled through the washer and may cause the step support arm to separate from the step tread. If this occurs, the manual step could collapse, increasing the risk of personal injury and/or property damage.

***What we
will do***

Airstream will be to replacing the old washer with the corrected washer. Place Loctite thread locker on the threads of the screw. Hand tighten the screw back into the washer and step assembly. This will be done at no cost to the customer. This repair will take approximately .50 hours.

***What we need
you to do***

You should contact your selling dealer immediately to schedule a service appointment to have the inspection performed on your vehicle. If you have any questions concerning this recall or if you need any assistance, please contact the **Airstream Customer Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at 877-596-6111 ext. 7491.

If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Customer Service Department**.

If after contacting Airstream Customer Service you are still not satisfied, we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream



Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

