



289 East Water Tower Drive

Monon, Indiana 47959

Tel: (888) 253-3008

Fax: (219) 253-6274

IMPORTANT SAFETY RECALL

Date: 10/15/2022

[Redacted]

Re: SAF-HOLLAND Safety Recall 22V-345

VIN: [Redacted]

Dear Valued Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Vanguard has decided that a *defect, which relates to motor vehicle safety* exists in certain 2022 VIP 53 ft. trailers. The wheel hubs may have an insufficient amount of lubrication, which could cause the hub bearings to fail. Hub bearing failure could cause the wheel hub assembly to detach, causing a loss of stability and control, or create a road hazard, and increase the risk of a crash.

To remedy this safety defect, a Walmart Hub Grease Inspection Campaign – SAF-HOLLAND has been underway at various Walmart service locations since 10DEC21. The campaign called for inspecting the lubricant level in suspect axles and then, depending on the results of the inspection, 1) replenishment of the lubricant in the axle, 2) replacement of the wheel end on the axle or 3) replacement of the complete axle assembly. The same procedure is to be followed to implement this Safety Recall, 22E-014, initiated by SAF-HOLLAND at this time.

To implement Safety Recall 22E-014, you are required to inspect the axle wheel ends by following the instructions in Attachment A, SAF-HOLLAND service bulletin, XL-AS20117SB-en-US. Reimbursement for the parts and labor costs associated with implementing the Safety Recall will be in accordance with SAF-HOLLAND’s usual warranty procedure. The level of reimbursement will vary based on the remedy that is required to be implemented. Labor reimbursement, in hours, will be paid at the local repair shop’s rate/hour. Replacement parts that may be required, based on the results of following the steps in service bulletin XL-AS20117SB-en-US, will be provided by SAF-HOLLAND at no charge.

XL-AS20117SB-en-US Reimbursement Schedule

Action	Time Allowance	Unit
Inspect Hub	30 minutes	Per Trailer
Fill Hub	30 minutes	Per Axle
Replace Hub	1.5 hours	Per Hub

Replace Axle	3.5 hours	Per Axle
--------------	-----------	----------

Our records show that Vanguard National Trailers received 4 defective axles between 01JAN21 and 16NOV21. Attachment B is a list of Vanguard National Trailers location(s) that received axles that are covered by this Safety Recall, the quantities received and the dates they were shipped. Attachment C contains the service information for each unit that was reported and invoiced to SAF-HOLLAND as having been serviced during the Walmart Hub Grease Inspection Campaign – SAF-HOLLAND. The attached SAF-HOLLAND inspection procedure (XL-AS20117SB-en-US) was followed to implement the inspection campaign, by Walmart.

Vanguard National Trailer affected VIN #'s:



SAF-HOLLAND has not been able to provide us us verification of successful completion of the inspection of the defective axles of the identified Vanguard VIN#'s, and that the units have been addressed and completed by the Walmart in accordance with the Hub Grease Inspection Campaign – SAF-HOLLAND.

We ask for your verification of this effort for closure of the issue by replying via e-mail listed below. If this inspection has not been completed, please complete per the SAF-Holland inspection procedure noted herein.

Sincerely,
Vanguard National Trailer, Inc.

Mitchell A. Robbins
Warranty Manager
mrobbins@cimc.com
574-808-2137