

BOWLUS

Month Date Year

Customer Name

Address

City, State, Zip

Bowlus VIN xxxxxx

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



Subject: NHTSA RECALL 22E021 for Dometic PI8022 Series Cooktops

NHTSA Recall No. 22V-342

This notice applies to your vehicle, [VIN].

This notice is sent to you in accordance with the requirements for the National Highway Traffic and Motor Vehicle Safety Act.

Dometic Corporation has decided that a defect, which relates to motor vehicle safety, in certain Bowlus travel trailers equipped with a PI8022 series cooktop.

Our records indicate that the cooktop installed in your Bowlus is affected by the recall. The serial number of the cooktop is xxxxxxxx.

We sincerely apologize for the inconvenience, and Dometic Corporation will provide a full replacement cooktop as the remedy for this recall. The cooktop kit will include instructions, a replacement unit, a mandatory recall response card (to be filled out at the time of the repair), and specific requirements that an authorized technician must install the replacement cooktop free of charge.

Visually and performance-wise, the replacement unit will be virtually the same as your existing cooktop.

The Problem

The burner control valve, mated directly to the control knob via the valve stem, may leak gas. This gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s), which can cause a fire. The ignition will result in a small pilot flame directly at the control knob.

What Dometic Corporation Will do:

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Dometic Corporation is aggressively approaching all OEM's, Dealers, Retailers, and End Users with certified letters (for which they must sign), defining the product, models, population, and direction on action to be taken. The remedy will consist of 1) instructions to locate the cooktop serial number 2) Recall Response Card to be filled out and returned to receive the replacement unit. Again, Dometic Corporation is supplying this recall remedy at no charge. The repair will take approximately one hour.

What You Need to Do:

Your options for having the cooktop replaced are as follows:

1) You may schedule a service appointment with us at our facility in Oxnard, CA, and we will replace the cooktop free of charge. The replacement will take approximately one hour.

If this is your preferred path, please let us know which days work best for you for an appointment. We would need your Bowlus to stay with us for up to two business days, and our Service Department is open Monday - Friday from 8:30am - 4:00pm.

2) We can assist in finding a Dometic-approved RV Technician in your area who is able to complete the replacement - also at no charge to you.

If this is your preferred path, please confirm the best shipping address for your replacement cooktop. Once it arrives, please reach back out on this thread and we will help coordinate the local replacement.

If you have any questions, please email us at service@bowlusroadchief.com. Should you have any questions for Dometic, you can contact them at 888-943-4905 or 574-389-3713 or email at Recall.Cooktop.22E021@Dometic.com.

If you feel that Bowlus or Dometic fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration

1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days. You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit your receipts along with the attached Reimbursement Request Form online by contacting 888-943-4905 or 574-389-3713 or email at Recall.Cooktop.22E021@Dometic.com.

If you no longer own the vehicle, please contact us at service@bowlusroadchief.com.

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Again, we sincerely apologize for the inconvenience, and we hope to assist in resolving this matter quickly and seamlessly.

Sincerely,

Bowlus Road Chief LLC
1910 Eastman Ave
Oxnard CA 93030