

**IMPORTANT SAFETY RECALL**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**CAMPAIGN NO: 22V332**

*In response to a recall recently initiated by Intermotive, this notice is sent to you in accordance with the requirements of 49 CFR 577.13.*

May 25, 2022

Dear <Customer Name>,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Driverge Vehicle Innovations has decided that a defect which relates to motor vehicle safety exists in certain 2020 and 2021 model year Ford Transit T-350 vehicles. As a result, Driverge is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

In these vehicles, part supplier Intermotive has determined that a small percentage of date code 0919 pcbs used for the PRPC had mask mis-registration causing exposed copper. Lab analysis showed the evidence of dendritic growth which caused the short between the power and ground planes. The failure happened after installation and prior to the busses being put into service.

The power to ground short causes excessive heating and the potential for combustion. All components are appropriately spec'd to UL 94v0 flammability rating so the chance for combustion prior to the short opening up is extremely small.

Forest River notified Intermotive of the first failures on 10/27/2021, 11/23/2021, 11/30/2021 and 12/7/2021.

Parts to repair your vehicle are currently available at Intermotive. Your Driverge vehicle dealer will replace the impacted harness.

If you wish to repair your vehicle without returning it to the dealer you can contact Intermotive Warranty at 530-823-1048 ext. 103. Intermotive Warranty will inform you how to identify if your vehicle has one of the impacted parts. If so, Intermotive will immediately send out a replacement harness for the repair and offer the necessary technical support during installation.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at

1.888.327.4236 (TTY 1.800.424.9153) or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is **22V332**.

All parts and labor for this repair are covered under warranty at no cost to you. Please note that the status of all identified vehicles must be reported to NHTSA and upon completion of any necessary repair work, the customer **must** file a claim with Intermotive Warranty referencing Intermotive Recall#22E008 on the claim.

Please be reminded that it is a violation of Federal law for a manufacturer or dealer to sell or lease a vehicle covered by this notification until the defect is remedied.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**If you have any questions pertaining to this recall, please contact:**

**Intermotive**

12840 Earhart Ave.  
Auburn, CA 95602

**Warranty Recall Contacts**

Phone: 530-823-1048 ext. 103

Jesse Jennings: [jjennings@intermotive.net](mailto:jjennings@intermotive.net)

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Thank you for your prompt review.

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