

IMPORTANT SAFETY RECALL

Mercedes-Benz USA, LLC
A Mercedes-Benz Group AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone: (888) 548-8514

This notice applies to your vehicle, VIN: [REDACTED]
Replace Brake Booster
NHTSA Recall ID: 22V315
MBUSA ID: 2022090006 & 2022090007
STOP DRIVE REMEDY



- Replacement parts are available for Category 3 ONLY.
- Schedule an appointment with your authorized Mercedes-Benz dealership as soon as possible.
- This repair will be provided **FREE** of charge.

October, 2022

Dear Mercedes-Benz Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year ("MY") 2006-2011 ML-Class and MY2006-2012 GL-Class and R-Class vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

What is the issue?



Moisture may accumulate and cause corrosion in the brake booster housing unit, which can result in reduced brake performance. In some cases of severe corrosion, a particularly strong or hard braking application may cause mechanical damage in the brake booster, which can result in brake failure. In this case, it would not be possible to decelerate the vehicle via the brake pedal. Reduced brake performance or brake failure can increase the risk of a crash or injury.

You are advised not to drive your vehicle until the replacement is performed.

What will your Mercedes-Benz Dealership do?



Parts are only available for Category 3 vehicles to repair the recall condition. An authorized Mercedes-Benz dealer will replace the brake booster, free of charge. While the repair time may be less than 3 hours, your dealer can provide you with a better estimate of the overall time for this work.

How do I schedule the brake booster replacement?

- If the vehicle was stored at the dealership location where it was inspected, no further action is necessary. The dealership will replace the brake booster and notify you when the repair is completed.
- If your vehicle is at a different location than the inspecting dealership and the vehicle is close to the inspecting dealership, please contact the dealer directly to schedule an appointment and tow to have the repair completed.
- If your vehicle is not close to the inspecting dealership, locate an authorized dealer on www.MBUSA.com/recall. Please mention you are scheduling an appointment to replace the brake booster housing under Recall Campaign 2022090006 or 2022090007. You may be asked for your 17-digit Vehicle Identification Number (VIN) which for your convenience is located above your name at the top of this letter.

Don't wait. Find an authorized Mercedes-Benz dealership near you at mbusa.com/recall and schedule the recall inspection right away.



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When do the mobility services end?

A maximum of five (5) days after the replacement of the brake booster, all mobility services will end. If there is a circumstance where you are unable to pick up your vehicle immediately, please contact your local dealership to coordinate.

What are next steps after the brake booster is replaced?

Once the brake booster is replaced, the issue is resolved and no further action is required for this recall campaign.

Steps to take.



- Find your nearest authorized Mercedes-Benz dealership at mbusa.com/recall to schedule your recall repair if the vehicle is not at the original inspecting dealership.
- Please mention you are scheduling an appointment to replace the Brake Booster for Recall Campaign **2022090006** or **2022090007**.
- You may be asked for your VIN, which for your convenience is located at the top of this letter.

What if I no longer own or drive the vehicle?

In the event you no longer own or drive this vehicle, please visit mbusa.com/recalls to update your information by submitting your VIN using our VIN recall lookup tool and filling out the “no longer own” section on the website. If possible, please provide any contact information of the current owner/driver so we can contact them.

Additional Information for Owners:

A VIN-based recall lookup tool is available at mbusa.com/recalls, which can be used to check whether a vehicle has been subject to a safety recall, or had the remedy performed. Should you have any questions or encounter any difficulty regarding this Recall Campaign, please contact an authorized Mercedes-Benz dealership.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

Should an authorized Mercedes-Benz dealership be unable to address your concerns please contact us at 1-888-548-8514. We are always happy to hear from you.

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, Pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>.

Don't wait. Find an authorized Mercedes-Benz dealership near you at mbusa.com/recall and schedule the recall inspection right away.



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Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected you may be eligible to receive reimbursement. Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from your dealer.

Please speak with your dealer concerning this matter. Thank you for your cooperation.

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety recall immediately.

Sincerely,
Mercedes-Benz USA

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at mbusa.com/recall and schedule the recall inspection right away.

