

**Hyundai Motor America** P.O. Box 20839 Fountain Valley, CA 92728-9937

## **IMPORTANT SAFETY RECALL**

2013 – 2014 Sonata Fuel Hose Replacement

### This is an important Safety Recall.

- Failure to have this recall performed could result in a fuel leak, which could increase the risk of a fire.
- The recall will be performed on your vehicle at **NO CHARGE** to you.
- Please contact your nearest Hyundai dealer to schedule this procedure as soon as possible. To locate your nearest Hyundai dealer and schedule your appointment please visit: www.HyundaiUSA.com/Campaign227

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2013 – 2014 Sonata vehicles. Hyundai is initiating Recall 227, a safety recall to repair a condition involving the fuel delivery system in these vehicles in the U.S. and Canadian markets. Hyundai is conducting this action to ensure the safety of its vehicles for Hyundai customers. Our records indicate that your vehicle is affected by this recall campaign.

#### What is the problem?

The subject vehicles may not have received a replacement fuel hose under prior Recall 189 (NHTSA Recall 20V-121). The fuel hose connecting the low-pressure fuel pump to the direct injection fuel pump could crack over time from the heat in the engine compartment. A damaged fuel line could result in a fuel leak, increasing the risk of an engine compartment fire.

#### What will Hyundai do?

Your Hyundai dealer will replace the fuel hose connecting the low-pressure fuel line under the vehicle to the direct injection fuel pump. This procedure will be performed at **NO CHARGE** to you.

#### What should you do?

# Please contact your nearest Hyundai dealer to schedule this procedure by visiting www.Hyundaiusa.com/dealer-locator or calling 1-855-371-9460.

The actual time required to perform this procedure on your vehicle will take less than two hours. Therefore, we recommend scheduling a service appointment to minimize inconvenience.

#### If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to https://www.safercar.gov.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

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If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

#### **Reimbursement Notification**

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at <u>https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/campaign.</u> html; or call **1-855-371-9460**.

#### No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle - Update your information online at:

https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/update-vehicle-ownership.html

You can easily connect to this web page by using your cell phone to point your camera (or QR code reader app) at the code below. Then select the link which will be displayed on your phone.

