

IMPORTANT SAFETY RECALL

<Date>

<Name>

<Address>

<Address 2> (if applicable; if not, remove this line)

<City, State, ZIP>

This notice applies to your vehicle, <VIN>

NHTSA Recall No: 22V-296

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety exists in certain model year 2021-2022 Model S, Model X, Model Y and model year 2022 Model 3 vehicles. Our records show that you are the owner of a vehicle affected by this action.

REASON FOR THIS RECALL

During fast-charging or preparation for fast-charging, the infotainment central processing unit ("CPU") may not cool sufficiently to prevent higher than expected temperatures, which may cause the CPU to slow processing or restart. Slow processing or restarted processing could cause the center screen display to lag or appear blank. This may result in the rearview camera display, windshield visibility control settings, drive modes (i.e., Drive, Neutral, or Reverse), and telltales being unavailable, which may increase the risk of a collision.

WHAT TESLA WILL DO

Tesla remedied this issue with a free over-the-air ("OTA") software update that improves the management of the CPU temperature and associated communications with elevated temperature operation, which will prevent slow processing or restart.

WHAT YOU SHOULD DO

Please check that your vehicle is running software version 2022.11.101.1, 2022.12.3.3 or a later release, all of which contain the remedy. You can check the software version running on your vehicle by tapping 'Controls' then 'Software' on your touchscreen. If your vehicle is running one of the software versions above, then there is no further action that you need to take, and you may disregard this notice. If your vehicle is not running one of these software versions, then please install the latest pending software update through your Tesla app, or by tapping the yellow clock icon on your vehicle's touchscreen and following the prompts. For awareness, software updates typically take between 20 to 60 minutes to complete. See www.tesla.com/support/software-updates for additional details on Tesla vehicle software updates.

If you believe that Tesla has failed or is unable to remedy this defect without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590, by calling 1-888-327-4236 (TTY: 1-800-424-9153), or by visiting www.safercar.gov.

Federal law requires any lessor who receives a notification of a noncompliance or safety-related defect determination pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details on adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If you have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.